

# FOREST RIVER WARRANTY CLAIM FORM

|                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                              |
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| <b>DEALER ACCOUNT #</b> 0005106<br>BASDEN RV CENTER INC<br>DBA AMERICAN RV CENTER<br>600 E BASELINE ROAD<br>EVANSVILLE, IN 47725<br>USA | <b>CLAIM STATUS</b> Authorized<br><b>CLAIM</b> 2357480<br><b>CLAIM ORIGIN</b> WEB<br><b>ORIGINAL CLAIM ID</b><br><b>VIN</b> 4X4TCKF25TX167047<br><b>CHASSIS VIN</b><br><b>MILEAGE</b> 0<br><b>SITE/WAREHOUSE</b> 017 / 017A<br><b>ITEM #</b> ACKT301BH<br><b>DEALER RO #</b> 77095<br><b>CLAIM START DATE</b> 07/07/2025<br><b>CLAIM END DATE</b> 01/01/1900 | <b>Labor rate:</b> \$185.00<br><b>OWNER INFORMATION</b><br>TERRY L NEUKAM<br>5464 E JACKSON ST<br>Dubois, IN 47527<br>USA<br><br><b>Retail Date of Purchase</b> 06/28/2025<br><br><b>WARRANTY EXPIRATION DATE</b> 06/28/2026 |
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## Claim Line Details

### Labor

|                |                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                               |                    |      |                              |                |                 |      |                               |
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| <b>Line# 1</b> | <b>Operation Code</b><br>20-66-24-00-000658<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2025-07-07 12:56:07 :: FRONT ENTRY DOOR IS HARD TO OPEN Door is hard to open Sprayed latch with lubricant. The door opens easily now. | <b>Operational Description</b><br>Entry Door - Exterior/Entry Doors/Repair/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model#</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 10%;">0.10</td> <td style="width: 40%;"><b>Sub Labor Amt</b> \$18.50</td> </tr> <tr> <td><b>Serial#</b></td> <td><b>Appr Hrs</b></td> <td>0.10</td> <td><b>Appr Labor Amt</b> \$18.50</td> </tr> </table><br><b>Notes</b><br>Authorized as requested. | <b>Model#</b>                 | <b>Dlr Sub Hrs</b> | 0.10 | <b>Sub Labor Amt</b> \$18.50 | <b>Serial#</b> | <b>Appr Hrs</b> | 0.10 | <b>Appr Labor Amt</b> \$18.50 |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                         | 0.10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Sub Labor Amt</b> \$18.50  |                    |      |                              |                |                 |      |                               |
| <b>Serial#</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                            | 0.10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Appr Labor Amt</b> \$18.50 |                    |      |                              |                |                 |      |                               |

### Labor

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| <b>Line# 2</b> | <b>Operation Code</b><br>20-66-02-00-000678<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2025-07-07 12:56:51 :: REAR SCREEN DOOR IS HITTING FRAME The door is hitting the latch. Moved the latch over with a hammer. The screen door is clearing the latch. | <b>Operational Description</b><br>Screen Door - Exterior/Entry Doors/Adjust/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model#</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 10%;">0.20</td> <td style="width: 40%;"><b>Sub Labor Amt</b> \$37.00</td> </tr> <tr> <td><b>Serial#</b></td> <td><b>Appr Hrs</b></td> <td>0.20</td> <td><b>Appr Labor Amt</b> \$37.00</td> </tr> </table><br><b>Notes</b> | <b>Model#</b>                 | <b>Dlr Sub Hrs</b> | 0.20 | <b>Sub Labor Amt</b> \$37.00 | <b>Serial#</b> | <b>Appr Hrs</b> | 0.20 | <b>Appr Labor Amt</b> \$37.00 |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                                                      | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Sub Labor Amt</b> \$37.00  |                    |      |                              |                |                 |      |                               |
| <b>Serial#</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                                                         | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Appr Labor Amt</b> \$37.00 |                    |      |                              |                |                 |      |                               |

### Labor

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| <b>Line# 3</b> | <b>Operation Code</b><br>20-69-02-00-000705<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2025-07-07 12:57:28 :: OUTDOOR KITCHEN DOOR IS HITTING THE DOOR FRAME The door is hitting a screw head on the frame Tightened screws to pull it away from the door. | <b>Operational Description</b><br>Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model#</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 10%;">0.20</td> <td style="width: 40%;"><b>Sub Labor Amt</b> \$37.00</td> </tr> <tr> <td><b>Serial#</b></td> <td><b>Appr Hrs</b></td> <td>0.20</td> <td><b>Appr Labor Amt</b> \$37.00</td> </tr> </table><br><b>Notes</b> | <b>Model#</b>                 | <b>Dlr Sub Hrs</b> | 0.20 | <b>Sub Labor Amt</b> \$37.00 | <b>Serial#</b> | <b>Appr Hrs</b> | 0.20 | <b>Appr Labor Amt</b> \$37.00 |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                                                       | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Sub Labor Amt</b> \$37.00  |                    |      |                              |                |                 |      |                               |
| <b>Serial#</b> | <b>Appr Hrs</b>                                                                                                                                                                                                                                                                                          | 0.20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Appr Labor Amt</b> \$37.00 |                    |      |                              |                |                 |      |                               |

### Labor

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| <b>Line# 4</b> | <b>Operation Code</b><br>20-44-19-00-000553<br><b>Complaint, Cause, Correction</b><br>Original Note : bhoffman@americanrvcenter.com, 2025-07-07 12:58:38 :: REAR ROOF TRIM NEEDS DICOR The dicor is thin near the edge of the transition strip. Applied dicor to the roof edge as needed. | <b>Operational Description</b><br>Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code<br><br><table border="0" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Model#</b></td> <td style="width: 20%;"><b>Dlr Sub Hrs</b></td> <td style="width: 10%;">0.20</td> <td style="width: 40%;"><b>Sub Labor Amt</b> \$37.00</td> </tr> </table> | <b>Model#</b>                | <b>Dlr Sub Hrs</b> | 0.20 | <b>Sub Labor Amt</b> \$37.00 |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b>                                                                                                                                                                                                                                                                        | 0.20                                                                                                                                                                                                                                                                                                                                                           | <b>Sub Labor Amt</b> \$37.00 |                    |      |                              |

Serial#

Appr Hrs

0.20

Appr Labor Amt \$37.00

Notes

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**Submitted**

|                 |          |
|-----------------|----------|
| Labor Amt       | \$129.50 |
| Parts & Freight | \$0.00   |
| Total           | \$129.50 |

**Approved**

|                 |          |
|-----------------|----------|
| Labor Amt       | \$129.50 |
| Parts & Freight | \$0.00   |
| Total           | \$129.50 |

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.