



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 77093
Promised Date:
20 JUN 25



Customer #: 48072
CLARK, AMANDA



CUSTOMER WORK ORDER

WO #: 77093 (Appointment Date: 23 JUN 2025 - Time: 04:30am)
Customer: 48072 - CLARK, AMANDA - 812-629-6212
Tag:
Author: BH
Location: 0904 CHECK STATUS WITH BB
Stock #: 11575
Stock Desc: 2025 TT COACHMEN CATALINA 343BHTSLE
Chassis #: 5ZT2CAZB8SX034724
Serial #: 5ZT2CAZB8SX034724
Mileage: 0
Licence:
Invoice #:
Date In: 21 JUN 25
Promised: 30 JUN 25
Date Sched:
Completed: 31 AUG 25
Warr. Date: 10 MAY 25

Job #1 - Warranty
COMPLAINT: THE LIVING ROOM SLIDE IS LETTING WATER IN AND IS MISSING A SEAL

CAUSE: No flap seals installed under the slideroom

CORRECTION: Ran the slideroom out, jacked up the slideroom to verify that a flap seal didn't get caught under the slideroom. After further inspection found that no flap seal was ever installed since there was no staple or screw holes. Went out to the lot to check other Catalinas for flap seals and what style of flap seal should be mounted under the slideroom. Put in po for 2 different flap seals for under the slideroom.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	555.00
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	0.00
Parts				
Part #	Description	Qty	Price	Total
F100332148	FLEX GUARD 1676-156 156" SPLASH GU	3.00	24.17	72.51
F100746673	CAP, 3/4" BOTTOM PAN W/WIPER 176"	3.00	27.50	82.50
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-SEALS	1.00	232.75	232.75
Subtotal for Job #1:				942.76

Job #2 - Internal
COMPLAINT: ONCE THEY WERE THERE FOR THE WEEKEND THE CEILING WAS A LITTLE WET TOO

CAUSE: Found no water damage to the ceiling

CORRECTION: Ran out all 3 sliderooms and inspected the ceiling around vents, skylights and edges but no water marks was found.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: Rear slide out bottom window screen material came loose

CAUSE: Screen and rope fell out

CORRECTION: Ran out the kitchen slideroom to get to the bunk room and ran out the slideroom to get to the window. Laid out the couch bed, then pulled out the screen from the window frame. Laid the screen on a table, then pulled the screen and pushed the rope back in to hold the screen. Went around the screen to verify it was in secure. Pushed the screen back in to the window frame. Took pictures of the screen.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #3: 37.00

Job #4 - Internal

COMPLAINT: Black tank flush not working

CAUSE: Black tank flush is functional.

CORRECTION: Connected the garden hose to the black tank flush. Went on the inside and removed the access panel to the vacuum breaker to the black tank flush. Connected a sewer hose to the black tank dump valve. Had another tech turn on the water. Check the vacuum breaker, it never leaked aand did function. Could hear and feel water flowing thru the vacuum breaker. Pulled off the sewer hose and clean water was coming out of the black tank dump valve. Turned off the water and disconnected the garden hose from the black tank flush. Disconnected the sewer hose after the black tank was empty. Put he access panel back over the vacuum breaker.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE FRONT OF THE MASTER BED THE WOOD IS WARPED CHECK AND SEE WHAT WE CAN DO TO FIX

CAUSE: Not enough support

CORRECTION: Took pictures of the wood twisting, causing the paneling to pull away from the bed frame. Unscrewed the the wheels from the bed frame. Measured and cut a 2x3 to fit between the sides. Screwed the 2x3 board to the bed frame. Then screwed the wheels back on. Pulled out the staples that was coming out of the paneling. Stapled the paneling back to the bed frame.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

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Subtotal for Job #5: 18.50

Job #6 - Warranty

COMPLAINT: THE FRONT SLIDE ROOM IS MISSING A WIPER SEAL UNDER THE SLIDE ROOM

CAUSE: No seals

CORRECTION: Took pictures

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	555.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #6: 555.00

Job #7 - Warranty

COMPLAINT: THE REAR SLIDE ROOM IS MISSING A WIPER SEAL

CAUSE: No seal

CORRECTION: Took pictures

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	279.35
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	275.65

Subtotal for Job #7: 555.00

Job #8 - Internal

FIX THE CEILING IN THE OUTSIDE KITCHEN SEE BEN AND FIX THE STAPLE COMINNG LOOSE NEAR THE OUTSIDE KITCHEN

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #8: 0.00

Parts Total: 155.01
Labour Total: 1,720.50
Sublet Total: 0.00
Extras Total: 232.75

WORK ORDER TOTAL: 2,108.26

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 03 Sep 2025

