

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2352006
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB8SX034724
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT343BHTSLE
AMANDA J CLARK		DEALER RO #	77093
6850		CLAIM START DATE	07/01/2025
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/10/2025	WARRANTY EXPIRATION DATE	05/10/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code		
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-07-01 09:36:45 :: CUSTOMER DROVE THROUGH SOME RAIN AND WATER WAS INSIDE THE CAMPER ONCE THEY GOT THERE THEY DROVE 1.5 HRS No flap seals installed under the slideroom Ran the slideroom out, jacked up the slideroom to verify that a flap seal didn't get caught under the slideroom. After further inspection found that no flap seal was ever installed since there was no staple or screw holes. Went out to the lot to check other Catalinas for flap seals and what style of flap seal should be mounted under the slideroom. Put in po for 2 different flap seals for under the slideroom. Additional Note : bhoffman@americanrvcenter.com, 2025-07-01 10:58:13 :: PLEASE CHANGE HRS TO 10		
	Model#	Dlr Sub Hrs	4.00	Sub Labor Amt \$740.00
	Serial#	Appr Hrs	3.00	Appr Labor Amt \$555.00
	Notes	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME		

Labor

Line# 2	Operation Code	Operational Description		
	20-46-24-00-000726	Window Screen - Exterior/Windows/Repair/No Tread Code		
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-07-01 09:40:09 :: Rear slide out bottom window screen material came loose Screen and rope fell out Ran out the kitchen slideroom to get to the bunk room and ran out the slideroom to get to the window. Laid out the couch bed, then pulled out the screen from the window frame. Laid the screen on a table, then pulled the screen and pushed the rope back in to hold the screen. Went around the screen to verify it was in secure. Pushed the screen back in to the window frame. Took pictures of the screen.		
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-15-00-003365	Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction	Original Note : bhoffman@americanrvcenter.com, 2025-07-01 09:42:42 :: THE FRONT OF THE MASTER BED THE WOOD IS WARPED CHECK AND SEE WHAT WE CAN DO TO FIX Not enough support Took pictures of the wood twisting, causing the paneling to pull away from the bed frame. Unscrewed the the wheels from the bed frame. Measured and cut a 2x3 to fit between the sides. Screwed the 2x3 board to the bed frame. Then screwed the wheels back on. Pulled out the staples that was coming out of the paneling. Stapled the paneling back to the bed		

