

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77093
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 48072 - AMANDA CLARK
Address: 6850 BRIAR CT EVANSVILLE, IN

47711

Phone: 812-629-6212

Stock Number: 11575 - 2025 CATALINA 343BH7SLE 5ZT2CAZB8SX034724

VIN: 5ZT2CAZB8SX034724 HIN: SER#: 5ZT2CAZB8SX034724

Mileage: 0

Work Order Comp: 31 AUG 25

Auth. No:

Dealer #:

Warr. Date: 10 MAY 25

Work Order Date: 21 JUN 25

Inv #: 421840

WO # Job # Description JOB INFORMATION

77093 1 THE LIVING ROOM SLIDE IS LETTING WATER IN AND IS MISSING A SEAL

No flap seals installed under the slideroom
Ran the slideroom out, jacked up the slideroom to verify that a
flap seal didn't get caught under the slideroom. After further
inspection found that no flap seal was ever installed since there
was no staple or screw holes. Went out to the lot to check other
Catalinas for flap seals and what style of flap seal should be
mounted under the slideroom. Put in po for 2 different flap seals
for under the slideroom.

77093 3 Rear slide out bottom window screen material came loose

Screen and rope fell out
Ran out the kitchen slideroom to get to the bunk room and ran out
the slideroom to get to the window. Laid out the couch bed, then
pulled out the screen from the window frame. Laid the screen on a
table, then pulled the screen and pushed the rope back in to hold
the screen. Went around the screen to verify it was in secure.
Pushed the screen back in to the window frame. Took pictures of
the screen.

77093 5 THE FRONT OF THE MASTER BED THE WOOD IS WARPED CHECK AND SEE
WHAT WE CAN DO TO FIX

Not enough support

Took pictures of the wood twisting, causing the paneling to
pull away from the bed frame. Unscrewed the the wheels from the
bed frame. Measured and cut a 2x3 to fit between the sides.

Claim : 77093

 WO # Job # Description JOB INFORMATION

 Screwed the 2x3 board to the bed frame. Then screwed the wheels
 back on. Pulled out the staples that was coming out of the
 paneling. Stapled the paneling back to the bed frame.

77093 6 THE FRONT SLIDE ROOM IS MISSING A WIPER SEAL UNDER THE SLIDE
 ROOM
 No seals
 Took pictures

77093 7 THE REAR SLIDE ROOM IS MISSING A WIPER SEAL
 No seal
 Took pictures

 Part No Job# Description PARTS Qty Price Total

 F100332148 1 FLEX GUARD 1676-156 | 156" SPLASH 3.00 24.17 72.51
 F100746673 1 CAP, 3/4" BOTTOM PAN W/WIPER 176" 3.00 27.50 82.50
 F100535641 1 WEAR BAR, 1/2" BOTTOM PAN SEAL 0.00 0.00 0.00

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.00 185.00 555.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 3.00 185.00 555.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 1.51 185.00 279.35
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 1.49 185.00 275.65

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00
 FRT 1 UPS-SEALS 1.00 232.75 232.75

Parts Total: 155.01
 Labour Total: 1,720.50
 Sublet Total: 0.00
 Extras Total: 232.75

>>>> Claim Total: 2,108.26

Customer Signature: _____

Date: _____