



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 75622
Promised Date: 24 DEC 24

CUSTOMER WORK ORDER

WO #: 75622
Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0124 BH TO CLOSE

Stock #: 11505
Stock Desc: 2025 TT COACHMEN
CATALINA 293TQBCKLE
Chassis #: 5ZT2CAUB8SX033399
Serial #: 5ZT2CAUB8SX033399
Mileage: 0
Licence:

Invoice #:
Date In: 04 DEC 24
Promised: 31 DEC 24
Date Sched:
Completed: 24 JAN 25
Warr. Date:



Job #PDINTT - Internal

Transferred to BAS*75776 on 03 JAN 25
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

Labor Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

Transferred to BAS*75776 on 03 JAN 25
Estimate amount was 0.00
WINTERIZE UNIT AND DRAIN HOLDING TANKS.
INCLUDES 2 GALLONS OF ANTI-FREEZE
UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA
DE-WINTERIZATION IS NOT INCLUDED
NUMBER OF GALLONS USED _____

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THE SIDES OF THE CAMPER ARE CRACKED AND NEEDS TO BE RESEALED

CORRECTION: I FOUND THAT THE TAIL LIGHTS DID NOT GET CAP SEALED. I FOUND MANY AREAS AROUND THE CAMPER THAT NEEDED SEALED UP. I FOUND THAT THE OUSIDE KITCHEN DOOR

Customer #: 1000
BASDEN'S AMERICAN RV,





WAS LEAKING AND NEEDED CAP SEALED. THE OUTSIDE KITCHEN DOOR DID NOT HAVE ANY SCREWS IN THE BOTTOM OF THE DOOR FRAME. I ADDED A SHIM TO THE BOTTOM OF THE OUTSIDE KITCHEN DOOR FRAME AND SCREWED IT DOWN. I FOUND THAT THE FRONT OFF DOOR SIDE LIGHT STRIP HAD COME OUT OF THE TRACK AND NEEDED TO BE PUT BACK IN. I SEALED EVERYTHING I FOUND AS NEEDED. SEE PICTURES.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	85.00
Subtotal for Job #1:			85.00

Job #2 - Warranty

COMPLAINT: RANGE VENT HOOD NOT WORKING

CORRECTION: I FOUND THAT THR RANGE HOOD DID NOT WORK AT ALL. I REMOVED THE HOOD AND FOUND THAT THE GROUND WIRE WAS NEVER HOOKED UP. I HOOKED UP THE GROUND WIRE AND TESTED UNIT. IT IS NOW WORKING. I REINSTALLED THE RANGE HOOD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	68.00
Subtotal for Job #2:			68.00

Job #3 - Warranty

COMPLAINT: ENTRY STEP NOT ADJUSTED RIGHT

CORRECTION: I FOUND THAT THE RIGHT SIDE OF THE STEP DOOR FRAME STOP WAS HITTING THE SCREWS IN THE DOOR FRAME. I ADJUSTED THE BRACKET TO FIX THE PROBLEM.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	34.00
Subtotal for Job #3:			34.00

Job #4 - Warranty

COMPLAINT: LIVING TO BATHROOM DOOR NEEDS ADJUSTED

CORRECTION: I FOUND THAT THE DOOR TO THE BATHROOM WAS NOT LINED UP WITH THE STRICKER PLATE. I MOVED THE STRICKER PLATE DOWN AND THE DOOR WOULD NOT STAY SHUT. I HAD TO ADD 1/4" SHIM BEHIND THE STRICKER PLATE TO GET THE DOOR TO LATCH.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	34.00
Subtotal for Job #4:			34.00

Job #5 - Warranty

COMPLAINT: VALANCE OVER KITCHEN COUNTER IS NOT LEVEL

CORRECTION: REMOVED MINI BLIND AND VALANCE FROM OVER KITCHEN WINDOW. ADJUSTED MOUNTING HARDWARE AND REINSTALLED THE MINI BLIND AND VALANCE.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	34.00
Subtotal for Job #5:			34.00

Job #6 - Warranty

COMPLAINT: GFCI HAS NO POWER

CORRECTION: I TESTED ALL OUTLETS ON THE GFCI CIRCUIT AND NOT ONE HAD POWER. I





TESTED THE THE PLUG ON THE GFCI OUTLET AND IT DID NOT HAVE POWER. I PULLED THE OUTLET AND FOUND THAT THE SCREWS HAD BEEN TIGHTENED DOWN ON THE INSULATION OF THE WIRING. I REMOVED THE WIRING AND STRIPPED THE INSULATION OFF OF THE COPPER. I PUT THE WIRING IN THE OUTLET THE WAY IT SHOULD HAVE BEEN DONE AND IT STILL HAD NO POWER IN THE PLUG. I JUMPED THE OUTPUT SIDE TO THE INPUT TO TEST THE REST OF THE OUTLETS IN THE CAMPER AND THEY ALL WORK AS THEY SHOULD. THE GFCI OUTLET NEEDS REPLACED.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Parts				
Part #	Description	Qty	Price	Total
C01293253	RECEPT, GFI, KIT 15A 125V AC SELF-TS	1.00	15.18	15.18

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-GFCI OUTLET	1.00	18.24	18.24

Subtotal for Job #6: 118.42

Job #7 - Warranty

COMPLAINT: CITY WATER WILL NOT HOLD PRESSURE

CORRECTION: I FOUND THAT THE CITY WATER PORT WAS LEAKING AND REMOVED IT. GOT NEW CITY WATER PORT AND INSTALLED IT. TESTED PORT WITH WATER PRESSURE FROM PUMP AND IT IS NOW WORKING AS IT SHOULD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	51.00

Parts				
Part #	Description	Qty	Price	Total
10-0740	A01-0171LFVP WATER INLET	1.00	15.38	15.38

Subtotal for Job #7: 66.38

Job #8 - Warranty

COMPLAINT: CONTROL BOX FOR LEVELING SYSTEM HAS FELL DOWN

CORRECTION: I REMOUNTED THE LEVELING SYSTEM CONTROL BOARD AND TESTED. THE LEVELING SYSTEM LIFTED THE LEFT SIDE OFF THE GROUND AND DID NOT STOP UNTIL IT RAN OUT OF JACK. I HAD TO MANUALLY LEVEL THE CAMPER AND RESET THE 0-POINT. AFTER SETING THE 0-POINT, I TESTED THE LEVELING SYSTEM TO MAKE SURE IT WORKED AS IT SHOULD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	170.00

Subtotal for Job #8: 170.00

Job #9 - Warranty

COMPLAINT: THE BRAKES NEEDS ADJUSTED

CAUSE: The brakes on the camper require adjustment. During our inspection, we noticed that the wheels continue to spin even after applying the brakes, which indicates a problem. It is essential to address this issue promptly to ensure safe operation of the camper. We recommend taking the necessary steps to adjust the brakes to restore proper functionality and improve overall safety while driving.

CORRECTION: NEED TO ADJUST THE BRAKES ON THE CAMPER

Labor			
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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	170.00

Subtotal for Job #9: 170.00

Job #10 - Internal

COMPLAINT: TIRE WENT FLAT ON THE LOT

CAUSE: Tire went flat on lot.
Replace tire on unit...

CORRECTION: I FOUND THAT THE RIGHT REAR TIRE HAD A SCREW IN THE SIDE OF THE TIRE TREAD. NON-REPAIRABLE. I REMOVED THE SPARE TIRE FROM UNDER THE TRAILER TO USED THE SPARE TIRE AS THE NEW TIRE ON THE GROUND AND FOUND OUT THAT IT WAS NOT THE SAME AS THE OTHER TIRES. I PLACED AN ORDER FOR THE NEW TIRE AND INSTALLED THE SPARE ON THE RIGHT REAR. I PUT THE WHEEL AND CENTER CAP IN THE FRONT RIGHT COMPARTMENT.

Retrieved tire from parts and Rim from storage compartment on unit. Mounted tire to rim and inflated to 65psi. Took to unit and removed spare and mounted new tire. Torqued Lugs to 105lbs. Put spare back into its spot on undercarriage.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
10348	Rainier Radial ST225/75R15 Trailer T	1.00	N/C	N/C

Subtotal for Job #10: 0.00

Parts Total:	30.56
Labour Total:	731.00
Sublet Total:	0.00
Extras Total:	18.24
WORK ORDER TOTAL:	779.80

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Jan 2025

W/O: 75622
Promised Date: 31 DEC 24



Customer #: 1000
BASDEN'S AMERICAN RV,

