

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 75622
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11505 - 2025 CATALINA 293TQBCKLE 5ZT2CAUB8SX033399
VIN: 5ZT2CAUB8SX033399 HIN: SER#: 5ZT2CAUB8SX033399
Mileage: 0 Work Order Comp: 24 JAN 25
Auth. No: Dealer #:
Warr. Date: Work Order Date: 04 DEC 24 Inv #: 413418

WO #	Job #	Description	JOB INFORMATION
75622	6	GFCI HAS NO POWER I TESTED ALL OUTLETS ON THE GFCI CIRCUIT AND NOT ONE HAD POWER. I TESTED THE THE PLUG ON THE GFCI OUTLET AND IT DID NOT HAVE POWER. I PULLED THE OUTLET AND FOUND THAT THE SCREWS HAD BEEN TIGHTENED DOWN ON THE INSULATION OF THE WIRING. I REMOVED THE WIRING AND STRIPPED THE INSULATION OFF OF THE COPPER. I PUT THE WIRING IN THE OUTLET THE WAY IT SHOULD HAVE BEEN DONE AND IT STILL HAD NO POWER IN THE PLUG. I JUMPED THE OUTPUT SIDE TO THE INPUT TO TEST THE REST OF THE OUTLETS IN THE CAMPER AND THEY ALL WORK AS THEY SHOULD. THE GFCI OUTLET NEEDS REPLACED.	
75622	7	CITY WATER WILL NOT HOLD PRESSURE I FOUND THAT THE CITY WATER PORT WAS LEAKING AND REMOVED IT. GOT NEW CITY WATER PORT AND INSTALLED IT. TESTED PORT WITH WATER PRESSURE FROM PUMP AND IT IS NOW WORKING AS IT SHOULD.	
75622	1	THE SIDES OF THE CAMPER ARE CRACKED AND NEEDS TO BE RESEALED I FOUND THAT THE TAIL LIGHTS DID NOT GET CAP SEALED. I FOUND MANY AREAS AROUND THE CAMPER THAT NEEDED SEALED UP. I FOUND THAT THE OUSIDE KITCHEN DOOR WAS LEAKING AND NEEDED CAP SEALED. THE OUTSIDE KITCHEN DOOR DID NOT HAVE ANY SCREWS IN THE BOTTOM OF THE DOOR FRAME. I ADDED A SHIM TO THE BOTTOM OF THE OUTSIDE KITCHEN DOOR FRAME AND SCREWED IT DOWN. I FOUND THAT THE FRONT OFF DOOR SIDE LIGHT STRIP HAD COME OUT OF THE TRACK AND NEEDED TO BE PUT BACK IN. I SEALED EVERYTHING I FOUND AS NEEDED. SEE PICTURES.	

Claim : 75622

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WO #      Job #      Description          JOB INFORMATION
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75622     2          RANGE VENT HOOD NOT WORKING
          I FOUND THAT THR RANGE HOOD DID NOT WORK AT ALL. I REMOVED THE
          HOOD AND FOUND THAT THE GROUND WIRE WAS NEVER HOOKED UP. I HOOKED
          UP THE GROUND WIRE AND TESTED UNIT. IT IS NOW WORKING. I
          REINSTALLED THE RANGE HOOD.

75622     3          ENTRY STEP NOT ADJUSTED RIGHT
          I FOUND THAT THE RIGHT SIDE OF THE STEP DOOR FRAME STOP WAS
          HITTING THE SCREWS IN THE DOOR FRAME. I ADJUSTED THE BRACKET TO
          FIX THE PROBLEM.

75622     4          LIVING TO BATHROOM DOOR NEEDS ADJUSTED
          I FOUND THAT THE DOOR TO THE BATHROOM WAS NOT LINED UP WITH THE
          STRICKER PLATE. I MOVED THE STRICKER PLATE DOWN AND THE DOOR
          WOULD NOT STAY SHUT. I HAD TO ADD 1/4" SHIM BEHIND THE STRICKER
          PLATE TO GET THE DOOR TO LATCH.

75622     5          VALANCE OVER KITCHEN COUNTER IS NOT LEVEL
          REMOVED MINI BLIND AND VALANCE FROM OVER KITCHEN WINDOW. ADJUSTED
          MOUNTING HARDWARE AND REINSTALLED THE MINI BLIND AND VALANCE.

75622     8          CONTROL BOX FOR LEVELING SYSTEM HAS FELL DOWN
          I REMOUNTED THE LEVELING SYSTEM CONTROL BOARD AND TESTED. THE
          LEVELING SYSTEM LIFTED THE LEFT SIDE OFF THE GROUND AND DID NOT
          STOP UNTIL IT RAN OUT OF JACK. I HAD TO MANUALLY LEVEL THE CAMPER
          AND RESET THE 0-POINT. AFTER SETING THE 0-POINT, I TESTED THE
          LEVELING SYSTEM TO MAKE SURE IT WORKED AS IT SHOULD.

75622     9          THE BRAKES NEEDS ADJUSTED
          The brakes on the camper require adjustment. During our
          inspection, we noticed that the wheels continue to spin even
          after applying the brakes, which indicates a problem. It is
          essential to address this issue promptly to ensure safe operation
          of the camper. We recommend taking the necessary steps to adjust
          the brakes to restore proper functionality and improve overall
          safety while driving.
          NEED TO ADJUST THE BRAKES ON THE CAMPER
    
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Part No   Job#   Description          PARTS          Qty   Price   Total
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C01293253 6   RECEPT, GFI, KIT 15A 125V AC SELF  1.00   15.18   15.18
10-0740   7   A01-0171LFVP WATER INLET          1.00   15.38   15.38
    
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Lab Code  Job#   Description          LABOUR          Hrs   Rate   Total
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Z990     6   MISC LABOUR CODE (EXTERNAL)          0.00  170.00   0.00
    
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*****
Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      6   MISC LABOUR CODE (EXTERNAL)      0.50    170.00    85.00
Z990      6   MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      7   MISC LABOUR CODE (EXTERNAL)      0.30    170.00    51.00
Z990      1   MISC LABOUR CODE (EXTERNAL)      0.50    170.00    85.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.40    170.00    68.00
Z990      3   MISC LABOUR CODE (EXTERNAL)      0.20    170.00    34.00
Z990      4   MISC LABOUR CODE (EXTERNAL)      0.20    170.00    34.00
Z990      5   MISC LABOUR CODE (EXTERNAL)      0.20    170.00    34.00
Z990      8   MISC LABOUR CODE (EXTERNAL)      1.00    170.00   170.00
Z990      9   MISC LABOUR CODE (EXTERNAL)      1.00    170.00   170.00
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Excode    Job#  Description          EXTRAS          Qty      Price      Total
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FRT       6   UPS-GFCI OUTLET          1.00    18.24    18.24
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Parts Total: 30.56
Labour Total: 731.00
Sublet Total: 0.00
Extras Total: 18.24

>>>> Claim Total: 779.80

Customer Signature: _____

Date: _____