

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2341324
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKRB5S2014644
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	076 / 076C
OWNER INFORMATION		ITEM #	CKT26RL-L-76
JO ANN DIEM		DEALER RO #	77078
238 TURNER AVE		CLAIM START DATE	06/20/2025
Henderson, KY 42420		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	10/08/2024	WARRANTY EXPIRATION DATE	10/08/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-469-01-11-003315	Furrion Refrigerator - complete - Appliances/Refrigerator (Furrion)/Replace/ Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2025-06-20 10:46:45 :: FRIDGE NOT WORKING NOT GETTING COLD Fridge quit running Plugged in the camper and let the fridge cool overnight. Put thermometers with antifreeze in the fridge and freezer. Temp was at 80 degrees the next day in both. Unscrewed the fridge from the cabinet and checked the voltage of 13.7 but had no amp draw. Inspected the control board and it had look like the compressor got hot enough to melt the plastic of the control board. The light comes on in the fridge. Put in po for a new fridge.		
Model#	fcr10dcgta	Dlr Sub Hrs 2.00 Sub Labor Amt \$370.00
Serial#	10001750999042400082	Appr Hrs 1.50 Appr Labor Amt \$277.50

Notes

submitted to vendor
Case #5970475 regarding 2341324 : 5ZT2CKRB5S2014644

Thank you for contacting the Lippert Customer Care Center. Case #5970475 has been created in response to your submission.

Whether you're reaching us to order parts, request technical assistance or receive general customer service, we will be in touch with you within the next 24 hours. Additional resources are also available online at support.lci1.com.

Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair time and details about required photos or parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

For our Dealer and Reseller customers, to see status of your support case please be sure to visit our Business Account Center.

Lippert Business Account Center: Login (lippert.com)

• If you have any questions regarding the Business Account Center, please email customerservice@lci1.com with ATTN: Accounts/Community in the subject line or call 432-LIPPERT (432-547-7378) and ask to speak to Accounts/Community

Thank you,
Lippert Customer Care

Hello Jamie,
Case 5970475

VIN 5ZT2CKRB5S2014644

We will approve up to 1.50 for labor.

This is pre-auth for the R&R of the Fridge FCR10DCGTA-KL/2021123826.

Pre-authorization is information only and will not result in Lippert issuing the replacement. Lippert will defer to the RV Manufacturer for your next steps regarding replacement. .

Mobile fees are not covered under the Lippert warranty for this product.

This case will be listed as "completed" until further communication has been received. It will be reopened/revisited at that time. Communication can still be sent/received regarding this case.

We appreciate your business!

Thank you,
Makala R.
Care Center Customer Service Representative
P: 432-LIPPERT | f: 537.534.7161
E: customerservice@lci1.com
Lippert

Submitted	Labor Amt	\$370.00	Approved	Labor Amt	\$277.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$370.00		Total	\$277.50

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	