



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 77071  
Promised Date:  
24 11 11 25



## CUSTOMER WORK ORDER

WO #: 77071

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: GA  
Location: 1020 BH TO CLOSE

Stock #: 11616  
Stock Desc: 2026 5W KEYSTONE  
COUGAR HALF-TON 26RKE  
Chassis #: 4YDFCGM20SV507103  
Serial #: 4YDFCGM20SV507103  
Mileage: 0  
Licence:

Invoice #:  
Date In: 19 JUN 25  
Promised: 31 JUL 25  
Date Sched:  
Completed: 23 OCT 25  
Warr. Date:

### Job #PDINFW - Internal

COMPLAINT: Transferred to BAS\*77692 on 29 AUG 25  
Estimate amount was 0.00  
PDI - NEW FIFTH WHEEL

CAUSE: New pdi

CORRECTION: Brought new camper in. Tested self leveling system and it works. Serial numbers taken on appliances filled LP tanks. Inspected roof and found no. Voids. Found scratch on table top. Found scratch on door below sink. Range top and stove in working order. Microwave working electric heater in working order. Tv in working order. All sinks shower and toilet receive water. Ceiling fan works. Fridge works. outlets work all around camper. Scratch on washing machine folding shelf. Ran LP drop test. Unit passed leak check. Fresh tank fills well. Water pump works well. Fan above range top and light work. Silicone around passenger side slide room is messy but holding. 12v system works well control board comes on lights work fuses all working. Entertainment door does latch. Screen door will not shut by itself. Adjusted latch for screen door. Entry door and screen door open and close smoothly tank dumps work well. Interior plumbing works well. Toilet brand and model taken. Compartment door and step adjustment work. Cabinets, windows, screens, and drawers in good condition. exterior awning switch does not work. Tires torqued to 110 ft lbs all tires brought to correct psi. Entry door had dent. Exterior awning switch won't work. Checked all exterior lights, clearance lights, and turn signal lights to be in working order as well as docking lights. Checked breaks on both axles to be working as well as emergency break. Inspected roof. All seals looked good no voids visible. All compartment doors open and shut properly. Seals around outside look to be in good condition. Checked slideout cabinet/ countertop to move in and out correctly with no hangups. all appliances working. Ac vent reattached that had fallen off during travel. 7way cord in good condition as well as coupler and break away switch. Compartment door lights work.

### Labor

| Code | Description                    | Mechanic | Total |
|------|--------------------------------|----------|-------|
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |
| Z991 | PDI NEW FIFTH WHEEL (INTERNAL) | CCV      | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 0.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 0.00 | N/C   | N/C   |

Subtotal for Job #PDINFW: 0.00



Customer #: 1000  
BASDEN'S AMERICAN RV,



**Job #1 - Warranty**

COMPLAINT: THE DINETTE TABLE HAS A SCRATCH ON IT

CAUSE: Scratch on table.

CORRECTION: During pdi of unit and scratch in the dinette table was noticed. Pictures taken and part request put in

| <b>Labor</b>                |                                      |          |        |               |
|-----------------------------|--------------------------------------|----------|--------|---------------|
| Code                        | Description                          | Mechanic |        | Total         |
| Z990                        | MISCELLANEOUS REPAIR                 | CCV      |        | 36.00         |
| <b>Parts</b>                |                                      |          |        |               |
| Part #                      | Description                          | Qty      | Price  | Total         |
| 717808                      | Table - Top Only - 27 1/2" x 39" - C | 1.00     | 227.24 | 227.24        |
| <b>Other Services</b>       |                                      |          |        |               |
| Code                        | Description                          | Qty      | Price  | Total         |
| FRT                         | UPS FREIGHT - TABLETOP               | 1.00     | 153.46 | 153.46        |
| <b>Subtotal for Job #1:</b> |                                      |          |        | <b>416.70</b> |

**Job #2 - Warranty**

COMPLAINT: 3 CABINET DOORS ARE DAMAGED 1-UNDER THE SINK -1 UNDER THE PANTY DOOR

CAUSE: Scratch in cabinet doors.

CORRECTION: During pdi of unit scratches on door under sink and in pantry area had scratches on the top corners of the wood. Pictures taken parts request put in.

| <b>Labor</b>                |                                     |          |       |               |
|-----------------------------|-------------------------------------|----------|-------|---------------|
| Code                        | Description                         | Mechanic |       | Total         |
| Z990                        | MISCELLANEOUS REPAIR                |          |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 72.00         |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 36.00         |
| Z990                        | MISCELLANEOUS REPAIR                | CCV      |       | 0.00          |
| <b>Parts</b>                |                                     |          |       |               |
| Part #                      | Description                         | Qty      | Price | Total         |
| 715739                      | Cabinet - Door - FPSQ - 16" x 24" - | 2.00     | 54.91 | 109.82        |
| 718071                      | Cabinet - Door - FPSQ - 16" x 30" - | 1.00     | 66.27 | 66.27         |
| <b>Other Services</b>       |                                     |          |       |               |
| Code                        | Description                         | Qty      | Price | Total         |
| FRT                         | UPS-CABINET DOOR                    | 1.00     | 30.76 | 30.76         |
| FRT                         | UPS-2ND CAB DOOR                    | 1.00     | 34.42 | 34.42         |
| FRT                         | UPS-DOOR                            | 1.00     | 36.79 | 36.79         |
| <b>Subtotal for Job #2:</b> |                                     |          |       | <b>386.06</b> |

**Job #3 - Warranty**

COMPLAINT: THE SHELF IN THE WASHER AREA HAS A SCRATCH

CAUSE: Scratch on washing machine folding shelf

CORRECTION: Parts requested

| <b>Labor</b> |                      |          |       |
|--------------|----------------------|----------|-------|
| Code         | Description          | Mechanic | Total |
| Z990         | MISCELLANEOUS REPAIR | CCV      | 0.00  |
| Z990         | MISCELLANEOUS REPAIR | CCV      | 0.00  |



Z990 MISCELLANEOUS REPAIR CCV 18.00

Subtotal for Job #3: 18.00

**Job #4 - Warranty**

COMPLAINT: THE OUTSIDE AWNING SWITCH WONT WORK

CAUSE: Awning switch not working.

CORRECTION: Exterior awning switch was not work. Removed cover and saw wire not connected. Reconnected wire into place and awning switch now works.

| Labor Code | Description          | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990       | MISCELLANEOUS REPAIR | CCV      | 36.00 |

Subtotal for Job #4: 36.00

**Job #5 - Warranty**

COMPLAINT: THE ENTRY DOOR HAS A DENT IN IT

CAUSE: Dent in entry door.

CORRECTION: During the pdi of the unit, I noticed the entry door had a dent on the door itself around the frame. Pictures taken parts request put in.

| Labor Code | Description          | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990       | MISCELLANEOUS REPAIR |          | 0.00  |

Subtotal for Job #5: 0.00

**Job #6 - Warranty**

COMPLAINT: LEFT CABINET DOOR UNDER KITCHEN SINK IS SCRATCHED

CORRECTION: Scartch on under sink door.

Subtotal for Job #6: 0.00

**Job #7 - Warranty**

COMPLAINT: THE COMPARTMENT DOOR HAS A LOCK THAT HAS DAMAGED THE DOOR.

CAUSE: Crack in front compartment door

CORRECTION: During pdi noticed front compartment door had cracks in fiber glass around lock.

| Labor Code | Description          | Mechanic | Total |
|------------|----------------------|----------|-------|
| Z990       | MISCELLANEOUS REPAIR | CCV      | 86.40 |
| Z990       | MISCELLANEOUS REPAIR | CCV      | 3.60  |

| Parts Part # | Description                          | Qty  | Price  | Total  |
|--------------|--------------------------------------|------|--------|--------|
| 739310       | Baggage - Door - TH - 60" x 22" - RD | 1.00 | 364.18 | 364.18 |

| Other Services Code | Description                | Qty  | Price  | Total  |
|---------------------|----------------------------|------|--------|--------|
| FRT                 | UPS FREIGHT - BAGGAGE DOOR | 1.00 | 109.96 | 109.96 |

Subtotal for Job #7: 564.14

W/O: 77071  
Promised Date: 31 JUL 25



Customer #: 1000  
BASDENS AMERICAN RV,



W/O: 77071  
Promised Date: 31 JUL 25

|                          |                 |
|--------------------------|-----------------|
| Parts Total:             | 767.51          |
| Labour Total:            | 288.00          |
| Sublet Total:            | 0.00            |
| Extras Total:            | 365.39          |
| <b>WORK ORDER TOTAL:</b> | <b>1,420.90</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 23 Oct 2025

Customer Signature : \_\_\_\_\_

Customer Work  
Order



Customer #: 1000  
BASDEN'S AMERICAN RV,

