



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH236 (PA03896478	Reference no.77071	Status	Approved
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Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd
Evansville, IN 47725 **VIN** 4YDFCGM20SV507103 **Retail sold on**

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Root		Approved				Actual		Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours			
3102808B	Dinette Table - Replace	0	0.2	0.2		1	0.2	Complaint: THE DINETTE TABLE HAS A SCRATCH ON IT Cause: Scratch on table. Correction: During pdi of unit and scratch in the dinette table was noticed. Pictures taken and part request put in REPLACE THE TABLE KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate manual		
3100803A	Cabinet Door - Repair	0	0.6	0.6		2	0.2	Complaint: 3 CABINET DOORS ARE DAMAGED 1-UNDER THE SINK -2 UNDER THE PANTY DOOR Cause: cracks in cabinet doors. Correction: During pdi of unit cracks on door under sink and in pantry area had cracks on the top corners of the wood. Pictures taken parts request put in. REPLACE 3 DOORS KRV — Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.		
3103808A	Overhead Cabinet - Repair	0	0.3	0.1		1	0.2	Complaint: THE SHELF IN THE WASHER AREA HAS A SCRATCH Cause: Scratch on washing machine folding shelf Correction: Parts requested HAVE TO REPLACE THE SHELF KRV - repair only		
4202919B	Awning - Main - Hardware - Bottom Bracket	0	0.3	0.2		1	0.2	Complaint: THE OUTSIDE AWNING SWITCH WONT WORK Cause: Awning switch not working. Correction: Exterior awning switch was not work. Removed cover and saw wire not connected. Reconnected wire into place and awning switch now works. KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.		

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door itself around the frame. Pictures taken
parts request put in. HAS A DOOR AND 5
DECALS THAT NEEDS TO BE REPLACED

KRV – The submitted item is considered
acceptable in regards to functionality and
aesthetic appearance as stated in Keystone
RV's

Policy and Procedure Manual.
Complaint: THE COMPARTMENT DOOR
HAS A LOCK THAT HAS DAMAGED THE
DOOR.

Cause: Crack in front compartment door
Correction: During pdi noticed front
compartment door had cracks in fiber glass
around lock.

KRV-VCB: Vendor Charge Back item

2302202B	Compartment Door	0	0.5	0.5	1	0.5
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Pre-Authorization number: PREAUTH2363

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