



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77032
Promised Date:
20 JUN 25



CUSTOMER WORK ORDER

WO #: 77032 (Appointment Date: 16 JUN 2025 - Time: 10:30am)

Customer: 55849 - HOPKINS, CLAY -

Tag:

Author: BJW

Location: 0623 BJ TO CLOSE

Stock #:

Stock Desc: 2023 FOREST RIVER

SALEM

Chassis #:

Serial #: 4X4TSMJ29P8070164

Mileage:

Licence:

Invoice #: 419048

Date In: 16 JUN 25

Promised: 30 JUN 25

Date Sched:

Completed: 23 JUN 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: SHOWER IS LEAKING AT THE FAUCET AND LEAKING DOWN TO THE UNDER BELLY ON CITY WATER

CUSTOMER CALLED FOREST RIVER AND TALKED TO JEFF HARVY

CAUSE: Assess leak at faucet in shower...

CORRECTION: As soon as i entered unit, I noticed a water mark in front of Fridge the that went down wall and around the corner towards bathroom door. Pulled panel under shower base and seen calcium marks where water had leaked and dried out. Turned on shower and let it run for a minute and water leaked from the drain area. I could not see water marks or signs of preexisting water leaks by faucet area. Tightened all fittings and connections at shower drain... 2 of which were loose. Turned shower on to test and no more leaks. I went ahead and put enough water in Fresh tank to prime and pressurize system with pump and looked over pump area under fridge to see if i could find where the wet marks came from in that area... found no leaking areas, went ahead and tightened connections in area to be sure. I can only assume that the water came from the freezer when Fridge had no power and the bag of ice thawed out.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	12.95
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	9.25
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	51.80

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 148.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A PEICE OF TRIM ON THE DOORSIDE FRONT CORNER THAT HAS CAME UNSEALED AND IS LOOSE.

CAUSE: Front doorside trim is unsealed and loose...

CORRECTION: After looking doorside front area i only find the corner at bottom has a small separation in the area (same on off-doorside) and behind the door where the 2 pieces of j wrap meet has a small separation. Installed a screw to close gap where j wrap meets. Resealed the front corners and down the door side where sidewall meets j wrap.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00



Customer #: 55849
HOPKINS, CLAY



Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: THE BATHROOM DOOR TRIM IS TOO LONG AND IT BOWS OUT AND THE DOOR WONT SHUT.

CAUSE: Bathroom door frame on striker side is bowing on striker side...

CORRECTION: Removed screws and plastic frame and seen that it wasn't to long but the way they installed the trim... it just needed a screw installed to pull the bowed area in.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	27.75
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	9.25

Subtotal for Job #3: 37.00

Job #4 - Warranty

COMPLAINT: THE SEAL IN THE TOILET IS NOT HOLDING WATER.

CAUSE: Toilet seal not holding water...

CORRECTION: Flushed toilet and watched the water slowly drained pass the seal. Recommend New Seal. Received new seal from parts and installed it... and flushed toilet and water stayed standing inside it for over 5mins.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	92.50

Parts

Part #	Description	Qty	Price	Total
385311658	310 seal	1.00	30.07	30.07

Subtotal for Job #4: 122.57

Job #5 - External

COMPLAINT: THERE IS A TEAR IN THE AWNING. CUSTOMER ADVISES THAT IT LOOKS LIKE IT IS ON THE SEAM.

CAUSE: Tear in awning canvas at seam...

CORRECTION: Extended awning all the way out and looked over whole canvas area and finally found there is a small tear by seam close to light side, tear is about inch long. Recommend replacement.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #5: 0.00

Job #6 - External

COMPLAINT: CUSTOMER ADVISES THAT IT LOOKS LIKE UNIT HAS SOMETHING STUCK TO THE FRONT CAP AND THEN IT LOOKS LIKE IT WAS CLEANED OFF WITH SOMETHING ABRASIVE. CUSTOMER WOULD LIKE FOR US TO LOOK AT THE NOSE CAP AND THEN SHARE OUR RECCOMENDATIONS FOR REPAIR WITH HIM.

CAUSE: Flawed area in cap recommendations...

W/O: 77032
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Customer #: 55849
HOPKINS, CLAY



CORRECTION: After looking at area, it looks like someone tried to wetsand an area and took the clearcoat off. Recommend to clean and polish it but there's a good chance the shine won't come back due to no clearcoat being left.

W/O: 77032
Promised Date: 30 JUN 25

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #6:			0.00

Parts Total:	30.07
Labour Total:	314.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	344.57

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 07 Jul 2025

Customer Signature : _____



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HOPKINS, CLAY

