

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2341992
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TSMJ29P8070164
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	063 / 063A
OWNER INFORMATION		ITEM #	SMT33TSX-63
JOSEPH HOPKINS		DEALER RO #	77032
1715 Speaker Rd		CLAIM START DATE	06/21/2025
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/13/2024	WARRANTY EXPIRATION DATE	06/13/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-138-24-00-001535	Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-06-21 15:49:25 :: SHOWER IS LEAKING AT THE FAUCET AND LEAKING DOWN TO THE UNDER BELLY ON CITY WATER CUSTOMER CALLED FOREST RIVER AND TALKED TO JEFF HARVY Assess leak at faucet in shower... Additional Note : bhoffman@americanrvcenter.com, 2025-06-21 15:49:31 :: As soon as i entered unit, I noticed a water mark in front of Fridge the that went down wall and around the corner towards bathroom door. Pulled panel under shower base and seen calcium marks where water had leaked and dried out. Turned on shower and let it run for a minute and water leaked from the drain area. I could not see water marks or signs of preexisting water leaks by faucet area. Tightened all fittings and connections at shower drain... 2 of which were loose. Turned shower on to test and no more leaks. I went ahead and put enough water in Fresh tank to prime and pressurize system with pump and looked over pump area under fridge to see if i could find where the wet marks came from in that area... found no leaking areas, went ahead and tightened connections in area to be sure. I can only assume that the water came from the freezer when Fridge had no power and the bag of ice thawed out.			
	Model#	Dlr Sub Hrs	0.80	Sub Labor Amt \$148.00
	Serial#	Appr Hrs	0.80	Appr Labor Amt \$148.00
	Notes			
	authorized as requested			
	Note :			
	Dealer stated customer was under the impression that the shower faucet was leaking, turns out the shower drain was leaking not the faucet. Job code changed to reflect drainage repair			

Labor

Line# 2	Operation Code	Operational Description		
	20-58-24-00-000813	Lower Radius Metal, per piece - Exterior/Metal, Aluminum Siding/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-06-21 15:51:27 :: CUSTOMER ADVISES THAT THERE IS A PEICE OF TRIM ON THE DOORSIDE FRONT CORNER THAT HAS CAME UNSEALED AND IS LOOSE. Front doorside trim is unsealed and loose... After looking doorside front area i only find the corner at bottle has a small separation in the area (same on off-doorside) and behind the door where the 2 pieces of j wrap meet has a small separation. Installed a screw to close gap where j wrap meets. Resealed the front corners and down the door side where sidewall meets j wrap.			
	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Aaron K.
 Care Center Customer Service Representative
 P: 432-LIPPERT | f: 537.534.7161
 E: customerservice@lci1.com
 Lippert
 denied at dealer request Dealer to re-submit on new claim

Labor
 Line# 6

Operation Code	Operational Description
20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-06-21 15:56:44 :: CUSTOMER ADVISES THAT IT LOOKS LIKE UNIT HAS SOMETHING STUCK TO THE FRONT CAP AND THEN IT LOOKS LIKE IT WAS CLEANED OFF WITH SOMETHING ABRASIVE. CUSTOMER WOULD LIKE FOR US TO LOOK AT THE NOSE CAP AND THEN SHARE OUR RECCOMENDATIONS FOR REPAIR WITH HIM. Flawed area in cap recommendations... After looking at area, it looks like someone tried to wetsand an area and took the clearcoat off. Recommend to clean and polish it but there's a good chance the shine won't com3 back due to no clearcoat being left. WOULD YOU DO ANY THING FOR HIM

Model#	Dlr Sub Hrs	10.00	Sub Labor Amt	\$1,850.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

photos show no defect.
 Dealer sent additional pics of this metal issue for further consideration. I have added the pics.
 currently being reviewed.
 thank you
 denied at dealer request Dealer to re-submit on new claim

Submitted	Labor Amt	\$2,442.00	Approved	Labor Amt	\$592.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$2,442.00		Total	\$592.00

DEALER _____ DATE _____
 SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE
 All repairs described have been inspected and are satisfactory.