

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77032
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55849 - CLAY HOPKINS
Address: 999 NEED
EVANSVILLE, IN
47725

Phone:

Stock Number: 2023 SALEM 33TS

VIN:

Mileage:

Auth. No:

Warr. Date:

HIN:

Work Order Comp: 23 JUN 25

Dealer #:

Work Order Date: 16 JUN 25

SER#: 4X4TSMJ29P8070164

Inv #: 419651

WO # Job # Description JOB INFORMATION

77032 4 THE SEAL IN THE TOILET IS NOT HOLDING WATER.

Toilet seal not holding water...

Flushed toilet and watched the water slowly drained pass the seal. Recommend New Seal. Received new seal from parts and installed it... and flushed toilet and water stayed standing inside it for over 5mins.

77032 1 SHOWER IS LEAKING AT THE FAUCET AND LEAKING DOWN TO THE UNDER BELLY ON CITY WATER CUSTOMER CALLED FOREST RIVER AND TALKED TO JEFF HARVY

Assess leak at faucet in shower...

As soon as i entered unit, I noticed a water mark in front of Fridge the that went down wall and around the corner towards bathroom door. Pulled panel under shower base and seen calcium marks where water had leaked and dried out. Turned on shower and let it run for a minute and water leaked from the drain area. I could not see water marks or signs of preexisting water leaks by faucet area. Tightened all fittings and connections at shower drain... 2 of which were loose. Turned shower on to test and no more leaks. I went ahead and put enough water in Fresh tank to prime and pressurize system with pump and looked over pump area under fridge to see if i could find where the wet marks came from in that area... found no leaking areas, went ahead and tightened connections in area to be sure. I can only assume that the water came from the freezer when Fridge had no power and the bag of ice thawed out.

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 WO # Job # Description JOB INFORMATION

77032 2 CUSTOMER ADVISES THAT THERE IS A PEICE OF TRIM ON THE DOORSIDE
 FRONT CORNER THAT HAS CAME UNSEALED AND IS LOOSE.
 Front doorside trim is unsealed and loose...
 After looking doorside front area i only find the corner at
 bottom has a small separation in the area (same on off-doorside)
 and behind the door where the 2 pieces of j wrap meet has a small
 separation. Installed a screw to close gap where j wrap meets.
 Resealed the front corners and down the door side where sidewall
 meets j wrap.

77032 3 THE BATHROOM DOOR TRIM IS TOO LONG AND IT BOWS OUT AND THE DOOR
 WONT SHUT.
 Bathroom door frame on striker side is bowing on striker side...
 Removed screws and plastic frame and seen that it wasn't to long
 but the way they installed the trim... it just needed a screw
 installed to pull the bowed area in.

 Part No Job# Description PARTS Qty Price Total

DOM385311658 4 310 seal 1.00 30.07 30.07

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990 4 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.07 185.00 12.95
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.05 185.00 9.25
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.28 185.00 51.80
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.15 185.00 27.75
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.05 185.00 9.25

 Excode Job# Description EXTRAS Qty Price Total

SS 1 SHOP SUPPLIES 1.00 0.00 0.00

Parts Total: 30.07
 Labour Total: 314.50
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 344.57

Customer Signature: _____

Date: _____

