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Evansville, IN 47725

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W/O: 77031
Promised Date:
90 APR 25



Customer #: 55742
WOLFE, CARL



CUSTOMER WORK ORDER

WO #: 77031

Customer: 55742 - WOLFE, CARL -
270-952-6571

Tag:

Author: GA

Location: 0912 SEE IF PARTS HAS
INVOICE

Stock #: 11582

Stock Desc: 2025 TT COACHMEN

CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB2SU046038

Serial #: 5ZT2CASB2SU046038

Mileage: 0

Licence:

Invoice #:

Date In: 16 JUN 25

Promised: 29 APR 25

Date Sched:

Completed: 12 SEP 25

Warr. Date: 29 APR 25

Job #16 - Warranty

COMPLAINT: WATER HEATER SHOT BLUE FLAMES OUT THE
EXHAUST AND ELECTRIC DOESNT WORK AT ALL.

CAUSE: Assess water heater exhaust firing back into chamber and electric side of it not working at all...

CORRECTION: Checked Dump valves and low point drains in closed position. Hooked hose up to City water connection and turned on. Made sure LP was on and turn water heater on. Watched Water Heater while is fired up and I took seen that it does backfire momentarily into the burner chamber and then burns as it's supposed too. Turned Water Heater Gas off and turned on Electric and tested voltage at element and had 110v and continuity. I went onto another job and let water heater heat water and came back 30mins later and it was hot... I am finding nothing wrong on the electrical side of it. I switched the LP Tanks to refire the water heater to rule out air being in the the Tank and causing backfire due to the Fuel/Air Ratio not being Correct. Turned the Gas side back on of Water Heater and ran all the hot water from the Tank and it fired up efficiently. Turned off switch and turned it back on 3 times... fired perfectly and no back fire. Switched back to other LP tank and did test fire on that side again, i tested fired it another 4 times and it hasn't backfired again. The only time it has backfired was the the very 1st startup. I'm turning it off for a bit to let the exhaust chamber cool to see if it's just on startup thing with unheated chamber. Started it again after it cooled down and after sitting for approx 20 mins and firing again it did backfire momentarily. Blew out both burners and exhaust chambers and some debree came out of burner chamber (debree on chair in pics). Gonna remove and clean burner chamber. Found no heavy blockage or debree in burner or exhaust chambers... just some rusted/flaking paintmin exhaust which i blew out as much as I could. Put unit back together. And turned on again and very little backfire, which some backfired is normal when you 1st turn unit on. Water heater is operating efficiently on both Gas and Electric. Checked the LP WC readings as well... 12wc on Manometer with nothing running and 11wc with both Water heater and furnace running.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	46.25

Subtotal for Job #16: 46.25

Job #17 - Warranty

COMPLAINT: DINETTE TABLE WILL NOT FIT IN THE DOWN
POSITION. (BED)

CAUSE: Assess Dinnette not laying down correctly...

CORRECTION: Dinnette doest lay down flush into the bedded positon, the rear 2 corner go down and rest on the installed lips/catches. The dinnette however doesn't sit flush on the lips/catches in the front. Removed cushions and under boards and took more pics. After looking everything over the slideroom tapers in size and is wider at the back wall then it is at the facial inner side, the benches are square and the only way the table top is gonna be able to fit down flush into the bedded positon is to remove one of the





benches and disassemble it and shave about 1/4 to 1/3 of an inch off. Pulled screws that mount the bench to the floor and walls. Pulled the 3rd cap panel and then Pulled large staples that holds the frame together. Cleaned up staples. Removed and cleaned up all the panel staples. Made cuts to 4 different boards, 3 on the end frame and 1 support. Reassembled back together with staples and tested... the tabletop fits in the down position tightly but can do much more adjustments at bench because it's making the bench not squared and gonna throw off more dimensions of the dinnette as a whole. Reassembled the Dinnette as a whole and tested it in both the Bench and bed positions. Cleaned up all my tools and swept up all my mess.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	31.45
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	61.05
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Subtotal for Job #17:			185.00

Job #18 - Warranty

COMPLAINT: PANTRY SHELVES ARE DROOPING/BOWING

CAUSE: Sagging/drooping pantry shelves...

CORRECTION: After looking over the shelves... this is the way the manufacturer built the shelves. Boards do bow once weight is put on the shelves. I recommend shelving to be removed and a center support board be installed to keep the shelving from bowing and breaking thru when any kind of weight is put on them.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	38.85
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	16.65
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	35.15
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	1.85
Subtotal for Job #18:			92.50

Job #19 - Warranty

COMPLAINT: CUP HOLDER ON COUCH IS SCRATCHED

CAUSE: Cup holder has scratches...

CORRECTION: After looking cup holders over closely I did find scuffs on the leftside cup holder. Submitted request for new cup holder.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50

Parts				
Part #	Description	Qty	Price	Total
11327	BLACK STANDARD CUP FOR 261 INSERT	1.00	N/C	N/C
643891	THEATER SEATING CUPHOLDER	1.00	27.83	27.83

Other Services				
Code	Description	Qty	Price	Total
FRT	SHIPPING-CUPHOLDER	0.00	0.00	0.00
Subtotal for Job #19:				64.83

Job #20 - Warranty

COMPLAINT: REAR ENTRYDOOR DOES NOT LATCH EASILY. REALLY HAVE TO PUSH HARD OR SLAM.

CAUSE: Adjustment to rear entry door...





CORRECTION: Strikermwas already adjusted as far out as possible so I had to flip the striker 180 degrees and make cuts with drimmel so the deadbolt would clear. Also had to drill new screw holes for adjustment. Door shuts and locks properly. Any more adjustment would be taking away from its seal efficiency.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
Subtotal for Job #20:			37.00

Job #21 - Internal

COMPLAINT: SPOTS ON BOTH ENTRYDOORS GLASS WILL NOT COME OFF.

CAUSE: Scratches on both entry door glasses...

CORRECTION: I examined both glass entry doors and don't see any scratches.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #21:			0.00

Job #22 - External

Transferred to BAS*77219 on 03 JUL 25

Estimate amount was 0.00

CUSTOMER WANTS ESTIMATE FOR ADDING BANNISTER RAIL TO REAR ENTRY DOOR.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #22:				0.00

Job #1 - Warranty

COMPLAINT: CUSTOMER SAYS DECALS ARE PEELING SEE BEN ABOUT THIS

CAUSE: Damaged and missing decals...

CORRECTION: Got with Ben and went over all decals damages and missing. 4 damaged and 1 missing. Removed, cleaned and replaced off-doorside Catalina Summit decal.

Used a heat gun to peel off the decal on the front left corner. Went to put the decal on and messed it up.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	277.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	5.55
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	86.95
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00

Parts

Part #	Description	Qty	Price	Total
F100597116	GRAPHIC, #11A SIDE FRONT LOWER WHITE	1.00	4.73	4.73





F100597136	GRAPHIC, #43 "SUMMIT SERIES" SIDE MI	1.00	10.57	10.57
F100418579	GRAPHIC, #14 ODS "CATALINA" LOGO 202	1.00	10.21	10.21
F100418579	GRAPHIC, #14 ODS "CATALINA" LOGO 202	1.00	N/C	N/C
F100418567	GRAPHIC, #6 ODS CATALINA SUMMIT 2024	1.00	4.38	4.38
F100418575	GRAPHIC, #8 ODS CATALINA SUMMIT 2024	1.00	1.31	1.31
F100597119	GRAPHIC, #92 FRONT WHITE "COACHMEN"	1.00	50.17	50.17

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DECALS	1.00	15.68	15.68
FRT	UPS-DECALS	1.00	15.83	15.83
FRT	UPS-DECAL	1.00	15.83	15.83

Subtotal for Job #1: 591.21

Job #2 - Internal

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

FIX THE ENTRY DOOR SLIDES UP AND DOWN IN THE DOOR CUSTMOER FLIPPED THE DOOR LATCH

Subtotal for Job #2: 0.00

Job #3 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

FRONT DOOR STILL ISN'T LATCHING CORRECTLY

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #3: 0.00

Job #4 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

TABLE/BED CUSHION DOESNT STAY IN PLACE NOW AND CAN SEE WOOD THAT WAS ADDED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #4: 0.00

Job #5 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

BRACES UNDER PANTRY SHELF STILL SAGGING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #5: 0.00

Job #6 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Subtotal for Job #6:			0.00

Job #7 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

FLOOR ON SLIDE ROOM IS ROLLED UP. CUSTOMER STATES IT'S A TRIP HAZARD

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Subtotal for Job #7:			0.00

Job #8 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

LED LIGHTS ON FRONT OF CAMPER ARE COMING OUT OF THE CHANNEL

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Subtotal for Job #8:			0.00

Job #9 - Warranty

Transferred to BAS*77623 on 25 AUG 25

Estimate amount was 0.00

STAPLES ARE COMING OUT OF THE DIAMOND PLATE ON FRONT OF CAMPER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Subtotal for Job #9:			0.00

Job #10 - Internal

COMPLAINT: FIX REAR DOOR STRIKER

CAUSE: Door

CORRECTION: Removed strike plate. Adjust to close with one finger.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Subtotal for Job #10:			0.00

Parts Total:	109.20
Labour Total:	860.25
Sublet Total:	0.00
Extras Total:	47.34
WORK ORDER TOTAL:	1,016.79

W/O: 77031
Promised Date: 29 APR 25



Customer #: 55742
WOLFE, CARL



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Sep 2025

W/O: 77031
Promised Date: 29 APR 25



Customer #: 55742
WOLFE, CARL

