

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77031
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55742 - CARL WOLFE
Address: 169 CULLEN RD MORGANFIELD, KY

42437

Phone: 270-952-6571

Stock Number: 11582 - 2025 CATALINA SUMMIT SERIES 271DBS 5ZT2CASB2SU046038

VIN: 5ZT2CASB2SU046038 HIN: SER#: 5ZT2CASB2SU046038

Mileage: 0

Work Order Comp: 12 SEP 25

Auth. No:

Dealer #:

Warr. Date: 29 APR 25

Work Order Date: 16 JUN 25

Inv #: 422144

WO # Job # Description JOB INFORMATION

77031 19 CUP HOLDER ON COUCH IS SCRATCHED
 Cup holder has scratches...
 After looking cup holders over closely I did find scuffs on the
 leftside cup holder. Submitted request for new cup holder.

77031 1 CUSTOMER SAYS DECALS ARE PEELING SEE BEN ABOUT THIS
 Damaged and missing decals...
 Got with Ben and went over all decals damages and missing. 4
 damaged and 1 missing. Removed, cleaned and replaced off-doorside
 Catalina Summit decal. Used a heat gun to peel off the decal on
 the front left corner. Went to put the decal on and messed it up.

77031 16 WATER HEATER SHOT BLUE FLAMES OUT THE EXHAUST AND ELECTRIC
 DOESNT WORK AT ALL.
 Assess water heater exhaust firing back into chamber and electric
 side of it not working at all...
 Checked Dump valves and low point drains in closed position.
 Hooked hose up to City water connection and turned on. Made sure
 LP was on and turn water heater on. Watched Water Heater while is
 fired up and I took seen that it does backfire momentarily into
 the burner chamber and then burns as it's supposed too. Turned
 Water Heater Gas off and turned on Electric and tested voltage at
 element and had 110v and continuity. I went onto another job and
 let water heater heat water and came back 30mins later and it was
 hot... I am finding nothing wrong on the electrical side of it. I
 switched the LP Tanks to refire the water heater to rule out air

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WO #	Job #	Description	JOB INFORMATION

		being in the the Tank and causing backfire due to the Fuel/Air Ratio not being Correct. Turned the Gas side back on of Water Heater and ran all the hot water from the Tank and it fired up efficiently. Turned off switch and turned it back on 3 times... fired perfectly and no back fire. Switched back to other LP tank and did test fire on that side again, i tested fired it another 4 times and it hasn't backfired again. The only time it has backfired was the the very 1st startup. I'm turning it off for a bit to let the exhaust chamber cool to see if it's just on startup thing with unheated chamber. Started it again after it cooled down and after sitting for approx 20 mins and firing again it did backfire momentarily. Blew out both burners and exhaust chambers and some debree came out of burner chamber (debree on chair in pics). Gonna remove and clean burner chamber. Found no heavy blockage or debree in burner or exhaust chambers... just some rusted/flaking paintmin exhaust which i blew out as much as I could. Put unit back together. And turned on again and very little backfire, which some backfired is normal when you 1st turn unit on. Water heater is operating efficiently on both Gas and Electric. Checked the LP WC readings as well... 12wc on Manometer with nothing running and 11wc with both Water heater and furnace running.	
77031	17	DINETTE TABLE WILL NOT FIT IN THE DOWN POSITION. (BED)	Assess Dinnette not laying down correctly... Dinnette doest lay down flush into the bedded positon, the rear 2 corner go down and rest on the installed lips/catches. The dinnette however doesn't sit flush on the lips/catches in the front. Removed cushions and under boards and took more pics. After looking everything over the slideroom tapers in size and is wider at the back wall then it is at the facial inner side, the benches are square and the only way the table top is gonna be able to fit down flush into the bedded positon is to remove one of the benches and disassemble it and shave about 1/4 to 1/3 of an inch off. Pulled screws that mount the bench to the floor and walls. Pulled the 3rd cap panel and then Pulled large staples that holds the frame together. Cleaned up staples. Removed and cleaned up all the panel staples. Made cuts to 4 different boards, 3 on the end frame and 1 support. Reassembled back together with staples and tested... the tabletop fits in the down positon tightly but can do much more adjustments at bench because it's making the bench not squared and gonna throw off more dimensions of the dinnette as a whole. Reassembled the Dinnette as a whole and tested it in both the Bench and bed positons. Cleaned up all my tools and swept up all my mess.

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WO #      Job #      Description      JOB INFORMATION
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77031      18      PANTRY SHELVES ARE DROOPING/BOWING
                Sagging/drooping pantry shelves...
                After looking over the shelves... this is the way the
                manufacturer built the shelves. Boards do bow once weight is put
                on the shelves. I recommend shelving to be removed and a center
                support board be installed to keep the shelving from bowing and
                breaking thru when any kind of weight is put on them.

77031      20      REAR ENTRYDOOR DOES NOT LATCH EASILY.  REALLY HAVE TO PUSH HARD
                OR SLAM.
                Adjustment to rear entry door...
                Strikermwas already adjusted as far out as possible so I had to
                flip the striker 180 degrees and make cuts with drimmel so the
                deadbolt would clear. Also had to drill new screw holes for
                adjustment. Door shuts and locks properly. Any more adjustment
                would be taking away from its seal efficiency.

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Part No      Job#      Description      PARTS      Qty      Price      Total
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643891      19      THEATER SEATING CUPHOLDER      1.00      27.83      27.83
F100597116      1      GRAPHIC, #11A SIDE FRONT LOWER WH      1.00      4.73      4.73
F100597136      1      GRAPHIC, #43 "SUMMIT SERIES" SIDE      1.00      10.57      10.57
F100418579      1      GRAPHIC, #14 ODS "CATALINA" LOGO      1.00      10.21      10.21
F100418567      1      GRAPHIC, #6 ODS CATALINA SUMMIT 2      1.00      4.38      4.38
F100418575      1      GRAPHIC, #8 ODS CATALINA SUMMIT 2      1.00      1.31      1.31
F100597119      1      GRAPHIC, #92 FRONT WHITE "COACHME      1.00      50.17      50.17

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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      19      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      19      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
Z990      19      MISC LABOUR CODE (EXTERNAL)      0.10      185.00      18.50
Z990      1      MISC LABOUR CODE (EXTERNAL)      1.50      185.00      277.50
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.03      185.00      5.55
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.47      185.00      86.95
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.50      185.00      92.50
Z990      1      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      16      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      16      MISC LABOUR CODE (EXTERNAL)      0.25      185.00      46.25
Z990      17      MISC LABOUR CODE (EXTERNAL)      0.50      185.00      92.50
Z990      17      MISC LABOUR CODE (EXTERNAL)      0.17      185.00      31.45
Z990      17      MISC LABOUR CODE (EXTERNAL)      0.33      185.00      61.05
Z990      17      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00
Z990      18      MISC LABOUR CODE (EXTERNAL)      0.21      185.00      38.85
Z990      18      MISC LABOUR CODE (EXTERNAL)      0.09      185.00      16.65

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      18   MISC LABOUR CODE (EXTERNAL)      0.19     185.00     35.15
Z990      18   MISC LABOUR CODE (EXTERNAL)      0.01     185.00      1.85
Z990      20   MISC LABOUR CODE (EXTERNAL)      0.20     185.00     37.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT       19   SHIPPING-CUPHOLDER      0.00       0.00       0.00
FRT       1    UPS-DECALS                1.00      15.68      15.68
FRT       1    UPS-DECALS                1.00      15.83      15.83
FRT       1    UPS-DECAL                 1.00      15.83      15.83

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Parts Total:      109.20
Labour Total:     860.25
Sublet Total:      0.00
Extras Total:      47.34

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>>>> Claim Total: 1,016.79

Customer Signature: _____

Date: _____