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W/O: 77027
Promised Date: 20 JUN 25



Customer #: 53436
NELLIS, DAVID



CUSTOMER WORK ORDER

WO #: 77027 (Appointment Date: 16 JUN 2025 - Time: 08:00am)
Customer: 53436 - NELLIS, DAVID -
812-774-3970
Tag:
Author: BJW
Location: 0730 BH TO CLOSE

Stock #:
Stock Desc: 2024 FORREST RIVER
WILDWOOD
Chassis #:
Serial #: 5ZT2WDGC1RN501833
Mileage:
Licence:

Invoice #:
Date In: 16 JUN 25
Promised: 30 JUN 25
Date Sched:
Completed: 30 JUL 25
Warr. Date:

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT HE NOTICED THAT ON A RECENT CAMPING TRIP HE NOTICED WATER LEAKING IN THROUGH THE REAR SIDE OF THE OFF DOOR SLIDE ROOM. HE ALSO SAW SIGNS OF WATER LEAKING IN AT THE FRONT OF THE SAME SLIDE ROOM.

CAUSE: Leak in frontside and backside of slideroom...

CORRECTION: Fully extended replaced slideroom out and Retrieved stairs and looked seals over and find no visible damages. Looked on the interior for water marks and did find warped wood at the base on the rear end and bottom of slideroom at floor. Also rusted screws. Closed unit up and moved it outside to water test it. Leveled the unit out and hooked up a sprinkler to my hose and positioned it where it hits the slideroom and roof. After a few minutes of sprinkler running i noticed a puddle on the frontside of slideout and located the water mark at bottom corner where the water is riding the bottom brackets of slideroom outside and right into the unit. Cleaned water puddles and ran slideroom in and looked at the rail closer and no sealant closest to the inside on either side. And found one damaged lip seal. Ran silicone down the rails to see if that will stop in from riding in heavily because it had a valley channel to ride. Letting dry over night and will water test it again in morning. Added a little more silicone to rail to make water roll off of brackets. Ran water sprinkler on unit slideroom and no water made it's way in. Make a note with customer to make sure the unit is leveled while slideroom is in use because no slideout is 100% sealable.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	9.17	9.17

Subtotal for Job #1: 157.17

Job #2 - External

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE WATER HEATER IGNITES AND RUNS, THERE IS A STRONG LP ODOR INSIDE THE COACH.

CAUSE: Lp smell when the water heater comes on...

CORRECTION: Hooked up Manometer to outside grille quick connect and turned the LP on and back off. Dropped Manometer down to 8wc for 5mins. Pressure held properly. Ran a 2nd droptest to be certain, pressure stayed efficiently. Turned LP back on, Hooked Water hose to City water connection and turned Water Heater switch on. Hooked up my LP Detector to my 30ft leads and battery bank and pulled panel under sink and ran Hot Water... Heater fired up efficiently and had my LP Detector right by the backside of



Water Heater by LP connection and no alarm and water was efficiently Hot. I am not finding an issue with LP smell or issues with LP at Water Heater.

Labor		Mechanic	Total
Code	Description		
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Other Services		Qty	Price	Total
Code	Description			
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - Warranty
COMPLAINT: THIS UNIT CAME WITH A BLUETOOTH SPEAKER AND CUSTOMER ADVISES THAT IT WILL NO LONGER HOLD A CHARGE.

CAUSE: Bluetooth Speaker doesn't hold a charge...

CORRECTION: Checked for power at charging station and had 5.1v which is correct. Hooked speaker up to my mini USB cord and it shows charge taking. While it's hooked upto the Docking Charger it shows the battery is Full Charged with 4 lights but as soon as you take it off the Docking Station it goes off... and shows no voltage on the charging/power contacts which tells me the internal battery has bad cells in it.

Labor		Mechanic	Total
Code	Description		
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts		Qty	Price	Total
Part #	Description			
11546	BLUE TOOTH SPEAKER, WITH CHARGING ST	1.00	114.05	114.05

Other Services		Qty	Price	Total
Code	Description			
FRT	UPS-SPEAKER	1.00	15.40	15.40
Subtotal for Job #3:				129.45

Job #4 - Warranty
COMPLAINT: CUSTOMER ADVISES THAT THE REFRIGERATOR AND FREEZER DON'T SEEM TO BE GETTING AS COLD AS SHE FEELS THAT IT SHOULD BE.

CAUSE: Freion Leaks, low Freion.

CORRECTION: Made sure there is efficient power to Fridge. Turned Ffreezer up to 4 outta 5 and put thermometer in it and turned Fridge to 12v setting. Checked freezer temp and had 12 degrees and 9.5 degrees in the freezer and Fridge had 53 degrees. After 45mins I went back into the fridge and freeze to pull temps and got -1.2 degrees in freezer and 49 degrees in fridge. Ben the Writer gave me Warrantly check paperwork to go thru and filled out . Came in n3xt morning and the Freezer made ice so it's cooling efficiently but fridge is still out of range sitting at 47 degrees so it's a circulation deal. Pulled the glass shelf

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and rear panel in freezer and fan engaged but no flow to the fridge. After speaking with Ben in regards to the Warranty paperwork not matching the Fridge, I waited for 20mins for him to bring me a new set of Warranty Paperwork. Warranty procedure recommended to set the Freezer on 2 and the Fridge on 5, which I did. After pulling fridge and rear panels I noticed 2 spots where the Freon had been leaking. Passed info and pics thru Ben and Warrenty and submitted part request. Removed Fuse and disconnected power to Fridge. And put cover panels back onto Fridge. Received new fridge from parts. Pulled unit into bay. Opened unit. Pulled old fridge from its cubby and removed from unit. Opened new fridge and made sure it was correct. Dollied the new fridge into unit and into place, wired Fridge with crimped connectors and set it up into its cubby hole and inserted 15A fuse to tested power to it which it worked so I mounted it into place and let run while I took my lunch break. Came back and hr later and Freezer walls were cold and fridge felt like it was cooling properly also. Put label on old fridge and put in Warrenty area.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	142.45
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	42.55
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts

Part #	Description	Qty	Price	Total
11635	FURRIOR REFER	1.00	1,458.46	1,458.46

Other Services

Code	Description	Qty	Price	Total
FRT	R&L FREIGHT - REFER	1.00	108.10	108.10

Subtotal for Job #4: 1,844.06

Parts Total: 1,581.68
Labour Total: 425.50
Sublet Total: 0.00
Extras Total: 123.50
WORK ORDER TOTAL: 2,130.68

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Jul 2025

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