



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77017
Promised Date:
20 JUN 25

CUSTOMER WORK ORDER

WO #: 77017 (Appointment Date: 16 JUN 2025 - Time: 03:00pm)

Customer: 24523 - PARDON, KEVIN W. -
(812) 457-1745

Tag:

Author: GA

Location: 0804 SEE IF KEVIN IS READY
TO BRING IN YET

Stock #: 11513

Stock Desc: 2025 5W ALLIANCE RV
AVENUE 32RLS

Chassis #: 7M5FA3524SA009926

Serial #: 7M5FA3524SA009926

Mileage: 0

Licence:

Invoice #:

Date In: 13 JUN 25

Promised: 30 JUN 25

Date Sched:

Completed: 31 JUL 25

Warr. Date: 21 FEB 25

Job #1 - Warranty

COMPLAINT: KITCHEN ROOF VENT THE MOTOR IS STRIPPED OUT HAVE TO HELP IT TO OPEN.
PROBLEM IS INTERMITTEN

CAUSE: The vent lid won't open without assistance. The gears are slipping. Requesting a new vent assembly.

CORRECTION: Received parts. Pulled unit up to shop. Removed screen and motor assembly. Installed new motor assembly and screen. Tested vent function. Vent is working as it should. Cleaned up mess and parked unit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	57.35
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	35.15
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
10667	10667 Vent - MaxxFan Plus - 4 Speed	1.00	124.99	124.99
20209	MOTOR - LIFT MaxxAir	1.00	56.99	56.99

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-VENT FAN	1.00	12.48	12.48

Subtotal for Job #1: 286.96

Job #2 - Warranty

COMPLAINT: THE DOOR SIDE ROOF VINYL INSERT MOLDING IS COMING OFF

CAUSE: Insert trim is cracked and has shrunk.

CORRECTION: Received trim from parts. Moved a lift over to the door side. Installed new insert trim and secured ends with set screws.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00

Parts

Part #	Description	Qty	Price	Total
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Customer #: 24523
PARDON, KEVIN W.

E469	E469 BLACK HD 1" x 100' INSERT TRIM	1.00	25.99	25.99
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Subtotal for Job #2:	62.99
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Job #3 - Internal

COMPLAINT: SLIDE TOPPER HOLDING WATER. SEE PETE FOR VIDEO

CAUSE: Slide topper is sagging in the middle and allowing water to hold on the material.

CORRECTION: Pulled unit up to shop. Moved a lift over to the unit. Pinned the spring on the back side. Removed mounting screws and pushed the bracket arm away from the end of the slide topper. Had another tech help me wind the spring another 5 turns to add more tension to the fabric. Installed bracket arm and the end of the topper to the bracket. The material has tightened up. There is a slight bow to the tube due to its length but this is normal. Typed notes and moved lift back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #3:	0.00
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Job #4 - Warranty

COMPLAINT: DOOR SIDE SLIDE ROOM HAS SEAL THAT NEEDS STAPLED BACK ON.

CAUSE: The bottom slide seal is getting caught on slide room hardware. The seal should be notched out to clear hardware.

CORRECTION: Removed set screws and secured wiper seal to the wall. Notched out seal around hardware with utility knife.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Subtotal for Job #4:	74.00
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Job #5 - Warranty

COMPLAINT: RECEPTICAL UNDER DINING ROOM TABLE IS LOOSE

CAUSE: Outlet is pushed out from plastic housing.

CORRECTION: Removed cover plate and tightened screws. Added a other screw to the plastic housing to help hold it to the wall. Because the receptical is on a plastic housing it will flex a bit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50

Subtotal for Job #5:	18.50
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Parts Total:	207.97
Labour Total:	222.00
Sublet Total:	0.00
Extras Total:	12.48
WORK ORDER TOTAL:	442.45

W/O: 77017
Promised Date: 30 JUN 25



Customer #: 24523
PARDON, KEVIN W.



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 01 Aug 2025

Customer Signature : _____

W/O: 77017
Promised Date: 30 JUN 25



Customer #: 24523
PARDON, KEVIN W.



Customer Work
Order

