



Warranty Authorization Form

Date: 8/1/2025

General Information

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Ph. (812) 867-5200
cbruce@americanrvcenter.com

Pre-Auth #: 96814

Series: Avenue

Unit: 7M5FA3524SA009926

Model: 2025AVE32RLS

Notes: 7/9/25: Danielle -- line 1 sent answer from dealer to vendor 6/24: Dayra - see pending 6/23: Dayra - Sent to the Vendor awaiting response.

Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 16078 ROOF VENT - LIFT MOTOR - REPLACE - MAXXAIR
(MODEL AND SERIAL NUMBER OF THE UNIT IS REQUIRED)(RVP auth required)

Fault Code: VENDOR

Serial #: .. *Model #:* .. *Notes:* 7/10: Dayra - Vendor approved "Please follow your process to supply the dealer with a replacement lift motor (10-20270) and have them scrap the old one. The authorization number for this will be INC-0137025, which will allow 0.50-hour(s) labor." - attached6/24: Dayra - Vendor is requesting more information,"Are the lift motor gears stripped, or is the coupler on the operator mechanism stripped? Please see parts 16A and 17 on the attached parts list to help us identify what is stripped." - emailed dealer will await their response/review6/23: Dayra - Sent to the Vendor awaiting response. 0707 ben h--- we will need part 17 only

Problem: KITCHEN ROOF VENT THE MOTOR IS STRIPPED OUT HAVE TO HELP IT TO OPEN.
PROBLEM IS INTERMITEN

Time Requested: 1

Cause: The vent lid won't open without assistance. The gears are slipping. Requesting a new vent assembly.

Time Allowed: .5

Sublet Repairs: 0.00

Remedy: REMOVE THE OLD VENT AND INSTALL NEW

Part Return Req: Yes

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 22704 TRIM - EXTERIOR - REPAIR

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: THE DOOR SIDE ROOF VINYL INSERT MOLDING IS COMING OFF

Time Requested: .2

Cause: Insert trim is cracked and has shrunk.

Time Allowed: .2

Remedy: Received trim from parts. Moved a lift over to the door side. Installed new insert trim and secured ends with set screws.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 12075 SLIDEOUT - SEAL - REPAIR (Photos required)

Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: Received trim from parts. Moved a lift over to the door side. Installed new insert trim and secured ends with set screws.

Time Requested: .6

Cause: The bottom slide seal is getting caught on slide room hardware. The seal should be notched out to clear hardware.

Time Allowed: .4

Sublet Repairs: 0.00

Remedy: Removed set screws and secured wiper seal to the wall. Notched out seal around hardware with utility knife.

Part Return Req: No

Status: Approved with Modifications

Operation Line 4

Flat Rate Code: 18027C RECEP - 110 VOLT - REPLACE (photos required)

Fault Code: LOOSE

Serial #:

Model #:

Notes:

Problem: RECEPTICAL UNDER DINING ROOM TABLE IS LOOSE

Time Requested: .1

Cause: Outlet is pushed out from plastic housing.

Time Allowed: .1

Remedy: Removed cover plate and tightened screws. Added a other screw to the plastic housing to help hold it to the wall. Because the receptical is on a plastic housing it will flex a bit.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved