



C3841258

2 messages

Ashlee Olsen <ashlee@dealer-advisors.com>  
To: CS Warranty <warranty@keystonerv.com>

Thu, Jul 31, 2025 at 2:18 PM

Good afternoon,

The part on C3814258 was denied, we are hoping you would be willing to cover at least the cost if this were a Keystone part. I have attached the invoice for what we paid. If you need anything further from me to get this approved, please let me know.

Thank you,

Ashlee Olsen  
Warranty Administrator  
iClaims Services  
[www.iclaimsservices.com](http://www.iclaimsservices.com)  
208.716.2887

 INVOICE FOR WATER HEATER.pdf  
546K

CS Warranty <warranty@keystonerv.com>  
To: Ashlee Olsen <ashlee@dealer-advisors.com>

Thu, Jul 31, 2025 at 2:18 PM

Ashlee,

Job 1 has been approved for Keystone cost plus 25%, dealer markup and estimated freight making the part approved for \$689.13 + \$50 (estimated freight) = \$739.13

| Item nu... | Name                                                | Dealer... | Mark Up % | Part Total | Appro... | Sub Freight | Apvd Sublet | Status   | De... | V                                   | Vendor... | S                                   | Component s... | Note                                      |
|------------|-----------------------------------------------------|-----------|-----------|------------|----------|-------------|-------------|----------|-------|-------------------------------------|-----------|-------------------------------------|----------------|-------------------------------------------|
| 492981     | Water Heater - Tankless "On Demand" - GSWH-2 - 2GWH | 530.10    | 30.00     | 689.13     | 50.00    | 0.00        | 0.00        | Approved |       | <input checked="" type="checkbox"/> | 10252     | <input checked="" type="checkbox"/> | 2GWH0311974    | 672.15/873.80 / pd krv cost + 25% + frt s |
| 492981     | Water Heater - Tankless "On Demand" - GSWH-2 - 2GWH | 134.67    | 0.00      | 134.67     | 0.00     | 0.00        | 0.00        | Denied   | 14    | <input checked="" type="checkbox"/> |           | <input checked="" type="checkbox"/> | 31 12/9/2024   | over krv cost denied swb                  |

Thank you,

 **Carly Mast**  
Warranty Coordinator  
CS Warranty  
Keystone RV Company  
2425 Davis Dr. P.O. Box 2000 Goshen, In. 46527-2000

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