

Pre-Authorization

7/30/20
01:43:00 PM

Pre-Authorization number PA03871123 Reference no: 76992 Status: Approved Approved by kiddz Approved date 7/14/2025
Serving Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTGCGN24SV503394 3/7/2025
600 E Baseline Rd
Evansville, IN 47725

Job Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4154006B Water Heater - Ta	0.00	3.00	1.20		1	1.00	Complaint: TANKLESS WATER HEATER AT TIMES THE KITCHEN SINK WILL NOT TURN IT ON IT WORKS FINE EVERY WHERE CHECK TO MAKE SURE THE TEMP IS CORRECT AS WELL 6/24/2025, 02:30:33 pm, papca: sent to furion Cause: Assess hot water flow to Kitchen sink and water temp... Correction: Turned on water pump and LP. Ran hot water at sink and it came in fairly quick and was Warm. Checked all areas where lines are exposed for kinks or pinches but all flow to all lines and pressure is efficient. Ran Hot Water at Bathroom sink with the Temp setting at 120* and with a manual thermometer read 101* and a digital (about 30 seconds later) read 98.2! Temp is not reaching what the wall unit says so I believe it's in the Water Heater.

KRV- replace water heater VCB.

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paper claims only use one pre-authorization number per warranty claim for
Please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the