

# Pre-Authorization

7/1/20  
01:13:17

Pre-Authorization number PA03874683 Reference no: 76976 Status: Approved Approved by angle Approved date 7/1/2025  
 Working Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGN21S2507613 6/12/2025  
 600 E Baseline Rd  
 Evansville, IN 47725

Job Root Description Sublet Sub hours Approved hours Actual hours Qty Base hours Complaint / Cause / Correction

1 4205714A Slide Out Tray - R 0.00 0.10 0.10 0.10 0.30 Complaint:SCREWS WERE INSTALLED AND CAN HURT SOMEONE AND NEEDS TO BE CUT

Cause:Sharp screws exposed under the pullout grilltop...  
 Correction:Used my drill and cut them off and grinder the edges.

2 4120614A Furnace - Suburb: 0.00 2.00 2.00 1 0.50 Complaint:FURNACE IS REALLY LOUD  
 Cause:Find out why the Furnace is extremely loud...  
 Correction:1st I tried to gain access to the backside side of furnace the interior steps but once I pulled the screws and removed the step and grate there was another step subfloor and a panel attempted to pull the subfloor up cause it had screws but once I pulled screws, manufacturer also used way to many staples. So I went to the outside mount and pulled screws on the Exhaust, Cover and mount. Slowly pried the frame and sealant, unit had rear mount screws so I then came up into the front storage compartment and pulled a panel that exposed the ductwork and rear side of furnace. I awkwardly removed the 5 vents attached to heater.and then was able to get to the rear 2 mount screws that holds the heater to the floor. Was able to pull the heater out of the unit about 4 inches enough to be able to see down into the fan blades and found 4in screws. I was able to pull the screws from fan blades with a slim magnet. Tested unit fan/sound and it sounded correct. I reversed the process to put back together and tested all operations once back together.

3 3201014F Door - Interior Slic 0.00 0.20 0.20 1 0.20 Complaint:BEDROOM SLIDING DOOR OFF TRACK AND SLIDING DOOR HAS SCRATCHES ON IT  
 Cause:Slide door is unbalanced, out of lower guide and scratches...  
 Correction:Pulled the face board covering track. Adjusted door

For paper claims only use one pre-authorization number per warranty claim for a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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4	6104015A	Shower/Tub - Wal	0.00	0.20	0.20		1	0.50	upward and balanced it out to slide on track true and attach to magnetic catch on wall. Reinstalled face board. Touchup painted the scuffed area on door. Complaint:SHOWER SURROUND IS BUBBLING OUT AND NEEDS TO BE FIXE Cause: Bubbling areas in shower liner where it meets base... Correction: From the looks of it the white caps that holds liner to wall are installed to deep causing the liner at the bottom to bubble out. From the looks of it these aren't removable without destroying them and installed have no replacements.
5	3200414A	Door - Interior Fol	0.00	0.30	0.30		1	0.20	Complaint: THE HALF DOOR GOING INTO THE BUNKHOUSE IS NOT CLOSING PROPERLY Cause: Door not closing properly... Correction: I had to drill new mount holes to raise striker, flattened striker and adjust hinge to get the doors latch plate to clear striker and mount screws.

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