

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76976
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 52492 - KAYLA BAKER
Address: 2983 LAURA LYNN LN NEWBURGH, IN

47630

Phone: 812-480-6178

Stock Number: 11617 - 2025 COUGAR HALF-TON 29BHL 4YDFCGN21S2507613

VIN: 4YDFCGN21S2507613 HIN:

SER#: 4YDFCGN21S2507613

Mileage: 0

Work Order Comp: 30 JUN 25

Auth. No:

Dealer #: 1194

Warr. Date: 12 JUN 25

Work Order Date: 09 JUN 25

Inv #: 419374

WO # Job # Description JOB INFORMATION

76976 1 SCREWS WERE INSTALLED AND CAN HURT SOMEONE AND NEEDS TO BE CUT
Sharp screws exposed under the pullout grilltop...
Used my drimmel and cut them off and grinder the edges.

76976 2 FURNACE IS REALLY LOUD
Find out why the Furnace is extremely loud...
1st I tried to gain access to the backside side of furnace the
the interior steps but once I pulled the screws and removed the
step and grate there was another step subfloor and a panel
attempted to pull the subfloor up cause it had screws but once I
pulled screws, manufacturer also used way to many staples. So I
went to the outside mount and pulled screws on the Exhaust, Cover
and mount. Slowly pryed the frame and sealant, unit had rear
mount screws so I then came up into the front storage compartment
and pulled a panel that exposed the ductwork and rear side of
furnace. I awkwardly removed the 5 vents attached to heater and
then was able to get to the rear 2 mount screws that holds the
heater to the floor. Was able to pull the heater out of the unit
about 4 inches enough to be able to see down into the fan blades
and found 4in screws. I was able to pull the screws from fan
blades with a slim magnet. Tested unit fan/sound and it sounded
correct. I reversed the process to put back together and tested
all operations once back together.

76976 3 BEDROOM SLIDING DOOR OFF TRACK AND SLIDING DOOR HAS SCRATCHES ON
IT

Claim : 76976

 WO # Job # Description JOB INFORMATION

Slide door is unbalanced, out of lower guide and scratches...
 Pulled the face board covering track. Adjusted door upward and
 balanced it out to slide on track true and attach to magnetic
 catch on wall. Reinstalled face board. Touchup painted the
 scuffed area on door.

76976 4 SHOWER SURROUND IS BUBBLING OUT AND NEEDS TO BE FIXE
 Bubbling areas in shower liner where it meets base...
 From the looks of it the white caps that holds liner to wall are
 installed to deep causing the liner at the bottom to bubble out.
 From the looks of it these aren't removable without destroying
 them and installed have no replacements.

76976 5 THE HALF DOOR GOING INTO THE BUNKHOUSE IS NOT CLOSING PROPERLY
 Door not closing properly...
 I had to drill new mount holes to raise striker, flattened
 striker and adjust hinge to get the doors latch plate to clear
 striker and mount screws.

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	1	MISCELLANEOUS REPAIR		0.10	180.00	18.00
Z990	2	MISCELLANEOUS REPAIR		2.00	180.00	360.00
Z990	3	MISCELLANEOUS REPAIR		0.20	180.00	36.00
Z990	4	MISCELLANEOUS REPAIR		0.00	180.00	0.00
Z990	4	MISCELLANEOUS REPAIR		0.20	180.00	36.00
Z990	5	MISCELLANEOUS REPAIR		0.30	180.00	54.00
Z990	5	MISCELLANEOUS REPAIR		0.00	180.00	0.00

Parts Total: 0.00
 Labour Total: 504.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 504.00

Customer Signature: _____

Date: _____