

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$185.00

OWNER INFORMATION

ROD D POLAND
1927 FRONTAGE CREEK LANE
Sumner, IL 62466
USA

Retail Date of Purchase 07/12/2024

WARRANTY EXPIRATION DATE 07/12/2025

CLAIM STATUS Authorized
CLAIM 2325662
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2FERB0RW029080
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 320 / 320
ITEM # FET258BHS-320
DEALER RO # 76951
CLAIM START DATE 06/06/2025
CLAIM END DATE 01/01/1900

Claim Line Details

Labor

Line#	1	Operation Code	Operational Description
		70-671-01-11-000871	Circuit Board - Appliances/Roof AC (GE)/Replace/Electrical
		Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-06-06 14:47:31 :: CUSTOMER GOT UNIT HOME FROM SERVICE AND FOUND THAT THE AIR CONDITIONER IS NOT PUTTING OUT VERY COLD AIR AND IT IS SHORT CYCLING. The air conditioner is not working right. I plugged the camper in. I turned on the air conditioner and it turned on. It worked fine for about 10 minutes. The compressor would turn off and not come back on. The temperature on the discharge would change from 62 to 71. The compressor would not come back on. I installed a test box on the air conditioner and bypassed the control board. The roof top air conditioner unit works as it should with the bypass test box. This unit needs a control board with thermostat.	
	Model#	NA	Dlr Sub Hrs 1.00 Sub Labor Amt \$185.00
	Serial#	NA	Appr Hrs 1.00 Appr Labor Amt \$185.00
	Notes All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor. R&R control board RAREC3A in GE air conditioner as authorized by vendor CASE #00241381 Vendor is sending the part to the dealer at no charge		

Submitted	Labor Amt	\$185.00
	Parts & Freight	\$0.00
	Total	\$185.00

Approved	Labor Amt	\$185.00
	Parts & Freight	\$0.00
	Total	\$185.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.