



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76935
Promised Date: 21 JUL 25

CUSTOMER WORK ORDER

WO #: 76935

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0730 BH TO CLOSE

Stock #: 11607
Stock Desc: 2025 5W KEYSTONE
COUGAR 320RDS
Chassis #: 4YDFCGR2XS2507006
Serial #: 4YDFCGR2XS2507006
Mileage: 0
Licence:

Invoice #:
Date In: 04 JUN 25
Promised: 31 JUL 25
Date Sched:
Completed: 31 JUL 25
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: New PDI

CORRECTION: put battery into camper. torqued all four tires to 110ftlbs. brought all tires including spare to 110 psi. checked all clearance lights and awing light to be working. turn signal lights work. breaks and emergency breaks work. entry door was not latching so a work order was put in. roof had no voids. scratch on entertainment centrer work order was put in. scratch on glass sliding door in bedroom. work order was put in. bracket not lining up on fridge. work order was put in. city connection and black tank connection work. sinks run and drain well on both city and fresh tank. shower works well on fresh and city water as well as drains well. both LP tanks filled. modle and serial numbers taken on all appliances but furnace. crawled into compartment door to remove panel to get to furnace and no model or serial number visable. water heater, furance, and range top all run well. LP test taken and passed. self levelinmg jack sysytem works well with control panel. awining extended and no tears found in fabric. awning lights work. interior lights all turn on as well as ceiling fan. motor onm tv to bring up and down is working and tv antenna works and picks up signal. table not mounted to wall so a work order was put in. all compartment doors open and close properly. both grey and black tanks drain well. hot water heater control panel works well. all slide rooms run in and out with no issues.all cabinets, doors, and drawers open properly with no issue. 12v system works and 110. all outlets work.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: TABLE IS NOT MOUNTED TO THE WALL

CAUSE: table not mounted to wall in living room

CORRECTION: left side of table mount screws had become loose and stripped of their spots. had to adjust table over slightly to put new holes in for table to become secure in place

Labor



Customer #: 1000
BASDEN'S AMERICAN RV,



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	0.00
Z990	MISCELLANEOUS REPAIR	CCV	54.00

Subtotal for Job #1: 54.00

Job #2 - Warranty

COMPLAINT: ENTRY DOOR WILL NOT LATCH

CAUSE: entry door will nopt latch

CORRECTION: entry door was not latching. bent striker plate slightly and saw screen door was not catching on door. adjusted were screen door sat on entry door. screen and entry door shut easy now

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	0.00
Z990	MISCELLANEOUS REPAIR	CCV	36.00

Subtotal for Job #2: 36.00

Job #3 - Warranty

COMPLAINT: FRIDGE LOCK DOES NOT LINE UP

CAUSE: loose fridge lock

CORRECTION: went to fridge took out two bolts holding together bracket. tried to adjust fron of bracket without taking fridge out but it did not work. had to remove fridge to adjust bracket from behind by taking out bottom plate holding fridge as well. pulled the fridge out adjusted bracket over closer to fridge. put fridge back in place and attached front bar on top of fridge and bottom of fridge to secure back in place.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	72.00

Subtotal for Job #3: 72.00

Job #4 - Warranty

COMPLAINT: THE ENTERTAINMENT CENTER HAS A SCRATCH ON IT.

CAUSE: entertainment center has scratch on it

CORRECTION: found scratch on right side of entertainment center. applied old english to the scratch and filled in and is no longer visable

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	0.00
Z990	MISCELLANEOUS REPAIR	CCV	36.00

Subtotal for Job #4: 36.00

Job #5 - Warranty

COMPLAINT: THERE IS A SCRATCH ON BEDROOM SLIDING GLASS DOOR

CAUSE: scratches on bedroom glass sliding door

CORRECTION: found three scratches on trim of glass bedroom closet door. filled in scratches with black paint. no longer visable

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	1.80
Z990	MISCELLANEOUS REPAIR	CCV	16.20

W/O: 76935
Promised Date: 31 JUL 25



Customer #: 1000
BASDENS AMERICAN RV,



Subtotal for Job #5: 18.00

W/O: 76935
Promised Date: 31 JUL 25

Parts Total:	0.00
Labour Total:	216.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	216.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Aug 2025



Customer Work Order

Customer #: 1000
BASDEN'S AMERICAN RV,

