

e-Authorization

8/1/20
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Authorization number PA03890291 Reference no: 76935 Status: Approved Approved by scott
 Technician Name Address Address VIN Retail sold on
 Approved date 7/28/2025

34 Basden's American RV Basden's American RV 4YDFCGR2XS2507006
 600 E Baseline Rd
 Evansville, IN 47725

Item #	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3102714A	Dinette Table - Re	0.00	0.30	0.20		1	0.20	Complaint:TABLE IS NOT MOUNTED TO THE WALL Cause:table not mounted to wall in living room Correction:left side of table mount screws had become loose and stripped of their spots. had to adjust table over slightly to put new holes in for table to become secure in place
<p>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p>									
2	2300114A	Entrance Door - H	0.00	0.20	0.20		1	0.20	Complaint:ENTRY DOOR WILL NOT LATCH Cause:entry door will not latch Correction:entry door was not latching. bent striker plate slightly and saw screen door was not catching on door. adjusted were screen door sat on entry door. screen and entry door shut easy now
3	4152614A	Refrigerator - GE	0.00	0.40	0.40		1	0.20	Complaint:FRIDGE LOCK DOES NOT LINE UP Cause:loose fridge lock Correction:went to fridge took out two bolts holding together bracket. tried to adjust front of bracket without taking fridge out but it did not work. had to remove fridge to adjust bracket from behind by taking out bottom plate holding fridge as well. pulled the fridge out adjusted bracket over closer to fridge. put fridge back in place and attached front bar on top of fridge and bottom of fridge to secure back in place.
<p>KRV – Labor time adjusted allowing for proper repair procedure to be performed.</p>									
4	3102012A	Countertop - Bedr	0.00	0.20	0.20		1	0.20	Complaint:THE ENTERTAINMENT CENTER HAS A SCRATCH ON IT. Cause:entertainment center has scratch on it Correction:found scratch on right side of entertainment center. applied old english to the scratch and filled in and is no longer visible

For paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Job Root Job operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
5 3201008F	Door - Interior Slit	0.00	0.10	0.10		1	0.20	Complaint: THERE IS A SCRATCH ON BEDROOM SLIDING GLASS DOOR Cause: scratches on bedroom glass sliding door Correction: found three scratches on trim of glass bedroom closet door. filled in scratches with black paint. no longer visible
3-Authorization number PA03890291				<u>1.10</u>				

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