



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 76927
Promised Date:
20 JUN 25



Customer #: 54729
LEWIS, RICHARD



CUSTOMER WORK ORDER

WO #: 76927 (Appointment Date: 04 JUN 2025 - Time: 09:30am)

Customer: 54729 - LEWIS, RICHARD -
812-470-8384

Tag:

Author: GA

Location: 0616 BH TO CLOSE

Stock #: 11463

Stock Desc: 2025 5W KEYSTONE

COUGAR 320RDS

Chassis #: 4YDFCGR2XS2501478

Serial #: 4YDFCGR2XS2501478

Mileage:

Licence:

Invoice #: 418766

Date In: 04 JUN 25

Promised: 30 JUN 25

Date Sched:

Completed: 16 JUN 25

Warr. Date: 04 OCT 24

Job #1 - Internal

COMPLAINT: WHEN SHUTTING THE FRIDGE DOOR, IT POPS THE FREEZER DOOR OPEN LIKE A VENT IS NOT LETTING THE PRESSURE OFF

CAUSE: Checked operation of refrigerator doors and they are both working as they should.

CORRECTION: The refrigerator and the freezer share a cooling unit. The ductwork runs between them. It is completely normal for the freezer door or the refrigerator door to open a little when closing the doors. They should not stay open. From my testing, the doors close and do not swing open. No problem found. There is no vent to let pressure out.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Subtotal for Job #1:			0.00

Job #2 - Internal

COMPLAINT: OFF DOOR SIDE FENDER IS LOOSE, CHECK DOOR SIDE AS WELL

CAUSE: Customer states that the off door side fender was loose. I checked all of the screws on the fenders, left and right sides of the camper. I only found one support strap for the J-wrap that had come on.

CORRECTION: The fenders were not loose at all. Is the j-wrap on the off doorside is floppy in the center of the slide room. There is no way to support the back side of the j-wrap any better than the way it is. I did remove a short screw that was holding one of the straps and I replaced it with a longer screw to keep it from pulling off.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: THE RECLINER COUCH THAT IS FACING THE TV HAS A FLOOR MOUNTING SCREW THAT HAS COME LOOSE

CAUSE: Mounting screws for reclining couch pulled through frame

CORRECTION: I removed the 4 screws that hold that section of the couch to the floor. I added a washer to each screw and reinstalled the 4 screws. This will keep. The screws from pulling through the frame again.

Labor



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	36.00

Subtotal for Job #3: 36.00

Job #4 - External

COMPLAINT: INSTALL A DOOR HOLDER LATCH ON ENTRY DOOR SO THE WIND CANNOT BLOW IT SHUT

CAUSE: Customer wanted a door hold back installed on the main door.

CORRECTION: I installed the door hold back on the main door.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		GAH	N/C
Parts				
Part #	Description	Qty	Price	Total
E232	E232 ENTRY DOOR HOLDER -PLASTIC "T" 3.5" BLACK	1.00	N/C	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Internal

COMPLAINT: CHECK THE BOOSTER. CUSTOMER STATES THAT WHEN HE TRIED TO PLUG INTO CABLE AT CAMPGROUND IT WOULD NOT WORK

CAUSE: Check cable input on booster.

CORRECTION: I plugged in an old game console with a signal transmitter to the cable input. I scan channels to find the device on the customer's TV and mine. Both TVs pucked up the channels from the cable input. The customer needs to be sure to scan for channels every time they move locations. The cable input is working as it should.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Subtotal for Job #5:			0.00

Job #6 - Internal

COMPLAINT: CHECK TO SEE IF A DIGITAL THERMOSTAT CAN BE SWAPPED IN FOR THE FURNANCE, THEY CANNOT SEE THE EXISTING ONE

CAUSE: Customer would like a digital thermostat to replace an analog thermostat

CORRECTION: The furnace thermostat is a bisemetal thermostat. This system runs off of a two wire contact. We are unable to install a digital thermostat on a two wire system. All RV thermostats are roughly the same size. Most all the new ones have small numbers.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #6:			0.00

Job #7 - Internal

COMPLAINT: TOUCH UP STEP GOING TO BEDROOM

CAUSE: Found a gouge in the second step going towards the bedroom. The customer wanted it touched up.



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CORRECTION: I filled the gauge with wood putty. I tried to match the color. The step tread is vinyl wrapped. We are not able to match the color exactly. The customer would need to order a new step tread.

Labor

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #7:			0.00

Parts Total: 0.00

Labour Total: 36.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 36.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 16 Jun 2025

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Promised Date: 30 JUN 25



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