



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 76883
Promised Date:
20 JUN 25

CUSTOMER WORK ORDER

WO #: 76883 (Appointment Date: 02 JUN 2025 - Time: 10:30am)

Customer: 28365 - STEBER, BRETT L. -
618-843-0777

Tag:

Author: BH

Location: 0610 CHECK STATUS WITH
SAR

Stock #: 11398

Stock Desc: (11398) 2024 KEYSTONE
MONTANA 3531RE

Chassis #: 4YDFM0S21R4701193

Serial #: 4YDFM0S21R4701193

Mileage:

Licence:

Invoice #: 418484

Date In: 30 MAY 25

Promised: 30 JUN 25

Date Sched:

Completed: 09 JUN 25

Warr. Date: 18 OCT 24

Job #1 - Warranty

COMPLAINT: KEY PAD FOR JACKS WILL NOT WORK PIN CODE 5241 AND IS REALLY HARD TO
PUSH

CAUSE: Touch pad is not functioning properly

CORRECTION: Opened the door to the touch pad and screen wouldn't light up. Unplugged the the display
screen and power. Screen tried to work once but couldn't get it to function after. Unplugged the harness
again to reset the system and display screen still wouldn't work. Put in po for a new touch pad. Received
the new touch pad. Pulled off the touch pad and unscrewed the mount from the exterior wall. Unplugged the
bad touch pad and plugged in the new touch pad. Screwed on the new mount and pushed the touch pad on
the mount. Trimmed the touch pad with silicone. Tested the touch pad by running the jacks.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	54.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
720076	Jack - Level Up - Goat - External In	1.00	276.21	276.21

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-DISPLAY SCREEN	1.00	14.98	14.98

Subtotal for Job #1: 345.19

Job #2 - External

COMPLAINT: CUSTOMER STATES NEEDS TOP SECTION OF LADDER REPLACED BACKED INTO
CARPORT

CAUSE: Damaged ladder

CORRECTION: Pulled the camper into the service bay. Got a lift to get on the roof. Unscrewed the ladder
from the roof. Unscrewed the ladder from the back wall. Unboxed the new ladder. Put butyl tape on the
backside of the mounts. Mounted the roof mounts and drilled new holes for the legs. Bolted the legs to the
ladder and screwed the legs to the back wall. Trimmed the roof mounts with dicor.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



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STEBER, BRETT L.

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Parts

Part #	Description	Qty	Price	Total
499592	Ladder - 7 Step - RH - Oversized Pad	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING-LADDER	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Parts Total: 276.21
Labour Total: 54.00
Sublet Total: 0.00
Extras Total: 14.98
WORK ORDER TOTAL: 345.19

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 09 Jun 2025

Customer Signature : _____

