

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	2324157
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2FEPB1RW029057
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$185.00	<b>SITE/WAREHOUSE</b>	320 / 320
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	FET246RKS-320
LINDA A ROGERS		<b>DEALER RO #</b>	76836
2788 LASHBROOK		<b>CLAIM START DATE</b>	06/05/2025
Boonville, IN 47601		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	05/20/2024	<b>WARRANTY EXPIRATION DATE</b>	05/20/2025

## Claim Line Details

### Labor

Line#	Operation Code	Operational Description		
1	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2025-06-05 14:24:02 :: A/C NOT COOLING FAN RUNS BUT COMPRESSOR DOES NOT THE COMPRESSOR IS ONLY 7 AMPS NEED TO REPLACE THE A/C			
<b>Model#</b>	ARC15AACBH2	<b>Dir Sub Hrs</b>	1.50	<b>Sub Labor Amt</b> \$277.50
<b>Serial#</b>	GT109956R	<b>Appr Hrs</b>	3.00	<b>Appr Labor Amt</b> \$555.00

**Notes**

All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor.

vendor response:

""Does the unit have a GE wall thermostat? If so, is it black or white?"

Please also provide the address and phone where no charge replacement parts need to ship."

Please give me the information the vendor is requesting and I will give it to them; OR since the vendor CC'ed you, you can give the vendor the information directly by following the vendor e-mail thread and attaching the information and use the "REPLY ALL" button - that way both the vendor and Coachmen will get the information - thanks!

yes black ben responded from email

R&R GE air conditioner as per vendor authorization CASE #00241330 with 3.00 hours for labor; You will need to replace the roof air conditioner with the new generation air conditioner the vendor is sending directly to you at no cost. - You will use the same interior assembly - however you will need to replace the control board in the assembly, which the vendor is also sending to you at no cost - the wall thermostat also needs replaced which the vendor is sending at no cost - the 3.00 hours the vendor authorized is for replacing the A/C and the control board and the thermostat; All 3 items to be replaced the Vendor will ship to the dealer at no charge; Vendor was given shipping address as the address that is on this claim; Vendor requires photos be taken showing the serial data tag being removed from the old air conditioner and attach these photos to this claim; I would recommend taking the data tag off and putting it on a blank piece of paper and taking photos of that and attaching these new photos to this claim; Claim cannot be processed for payment until these photos are attached to this claim.

GEstates: A no charge warranty replacement order for GE RVAC Deluxe Plus 15 -Black (GRCS15XAHB) Contol (RGREC3A) and Black Thermostat (RGRWT2B), has been placed and will ship to the address provided. Please allow 3-5 business for transit.

### Labor

Line#	Operation Code	Operational Description		
2	20-78-01-00-000801	Lippert Awning Outer Arm - Exterior/Awnings (Lippert)/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>			

