



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76792
Promised Date:
24 MAY 25

CUSTOMER WORK ORDER

WO #: 76792

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0605 BH TO CLOSE

Stock #: 11605
Stock Desc: 2025 TT COACHMEN
CATALINA 263BHSCLE
Chassis #: 5ZT2CARB3SN301554
Serial #: 5ZT2CARB3SN301554
Mileage: 0
Licence:

Invoice #:
Date In: 19 MAY 25
Promised: 31 MAY 25
Date Sched:
Completed: 30 MAY 25
Warr. Date:



Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: VIN check, checked all of the following condition of the battery and battery cables and connections, condition of the trailer coupler, the safety chain, operation of the tongue jack, running lights, brake lights, and turn signals, breakaway cable and brakes, Plug in the shore power cord, fresh water drain caps, wastewater cap and close waste system valves, inspect brake wires, shackles, axle, LP lines and clamp spacing, the underbelly for holes, gaps, and loose materials, Pressurize the city water system and check for leaks/missing caps on drain lines.. Inspect and clean out exterior appliance compartments (refrigerator, water heater, furnace), preformed a lp drop test and checked for leaks in lines, Check exterior lights, windows and vents for fit and finish.. Inspect storage compartment, emptied black and grey tanks

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JLC	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: REAR ENTRY DOOR FRAME IS BENT

CAUSE: Rear entry door

CORRECTION: The rear entry door stairs were all meesed up,so I adjusted them as well as the door will shut properly now

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #1: 37.00

Job #2 - Warranty

COMPLAINT: FRONT ENTRY AND SCREEN DOOR NEED ADJUSTED

CAUSE: Front door

CORRECTION: Readjusted the front latch maybe 1/4" so now the door will shut properly and the screen door is moved the screws up a touch now has a proper shut

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	37.00

Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: REAR COMPARTMENT DOOR IS BENT

CAUSE: Rear door

CORRECTION: Adjusted the latch and fixed the stairs so door will shut properly

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	18.50

Subtotal for Job #3: 37.00

Job #4 - Internal

COMPLAINT: PER DELIVERY DRIVER, INSPECT BRAKES AS DRIVER SAID THEY WEREN'T WORKING WELL

CAUSE: Brakes not working

CORRECTION: Checked every tire took off tires. Nothing was loose or showing evidence of having break issues. Took my jump box and did a test. And everything was working properly aired up. Tires to 65 pounds of pressure did the steps again. Everything is working good

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: 5 LIVING ROOM LIGHTS NOT WORKING

CAUSE: Lights not working

CORRECTION: Took off control board to find out a wire was loose. Put the wire back in and now all the lights are working

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: PANEL UNDER THE BED IS LOOSE

W/O: 76792
Promised Date: 31 MAY 25



Customer #: 1000
BASDENS AMERICAN RV,





CAUSE: Panel is loose

CORRECTION: When taken off the panel findings where a piece of foam was stuck in the screws hole making it look loose so I took a small screwdriver and removed the screw and also flattened out the fabric the best I could to make it flat

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	18.50
Subtotal for Job #6:			18.50

Job #7 - Internal
 COMPLAINT: REAR RACK IS SCUFFED

CAUSE: Scuff

CORRECTION: Took some mineral spirits and also warm soapy water and scuffs came out used a touch up pin for small scratches

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	N/C
Subtotal for Job #7:			0.00

Job #8 - Warranty
 COMPLAINT: WATER HEATER WIRING IS MCUT

CAUSE: Water heater

CORRECTION: When looking at the cord it has been stripped from factory so cut where it was previously cut then removed the cord and then spliced the original cord back into the water heater now is working properly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JLC	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50
Subtotal for Job #8:			92.50

Parts Total:	0.00
Labour Total:	222.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	222.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 06 Jun 2025

Customer Signature : _____

