

# FOREST RIVER WARRANTY CLAIM FORM

|                          |          |                          |                   |
|--------------------------|----------|--------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>  | 0005106  | <b>CLAIM STATUS</b>      | Authorized        |
| BASDEN RV CENTER INC     |          | <b>CLAIM</b>             | 2322060           |
| DBA AMERICAN RV CENTER   |          | <b>CLAIM ORIGIN</b>      | WEB               |
| 600 E BASELINE ROAD      |          | <b>ORIGINAL CLAIM ID</b> |                   |
| EVANSVILLE, IN 47725     |          | <b>VIN</b>               | 5ZT2CARB3SN301554 |
| USA                      |          | <b>CHASSIS VIN</b>       |                   |
|                          |          | <b>MILEAGE</b>           | 0                 |
| <b>Labor rate:</b>       | \$185.00 | <b>SITE/WAREHOUSE</b>    | 300 / 300         |
| <b>OWNER INFORMATION</b> |          | <b>ITEM #</b>            | CAT263BHCKLE-300  |
|                          |          | <b>DEALER RO #</b>       | 76792             |
|                          |          | <b>CLAIM START DATE</b>  | 06/04/2025        |
|                          |          | <b>CLAIM END DATE</b>    | 01/01/1900        |

|                                |                                 |
|--------------------------------|---------------------------------|
| <b>Retail Date of Purchase</b> | <b>WARRANTY EXPIRATION DATE</b> |
|--------------------------------|---------------------------------|

## Claim Line Details

### Labor

**Line# 1**

|                                     |  |  |
|-------------------------------------|--|--|
| <b>Operation Code</b>               | 20-66-02-17-000672   | <b>Operational Description</b>                                 |
|                                     |  | Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-06-04 12:21:37 :: REAR ENTRY DOOR FRAME IS BENT<br>Rear entry door The rear entry door stairs were all meesed up,so I adjusted them as well as the door will shut properly now |  |
| <b>Model#</b>                       | <b>Dlr Sub Hrs</b>   | <b>Sub Labor Amt</b>   |
|                                     | 0.20   | \$37.00  |
| <b>Serial#</b>                      | <b>Appr Hrs</b>  | <b>Appr Labor Amt</b>  |
|                                     | 0.20   | \$37.00  |
| <b>Notes</b>                        |  |  |

### Labor

**Line# 2**

|                                     |   |  |
|-------------------------------------|---|--|
| <b>Operation Code</b>               | 20-66-02-17-000672  | <b>Operational Description</b>                                 |
|                                     |   | Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-06-04 12:22:58 :: FRONT ENTRY AND SCREEN DOOR<br>NEED ADJUSTED Front door Readjusted the front latch maybe 1/4" so now the door will shut properly and the screen door is moved the screws up a touch now has a proper shut |  |
| <b>Model#</b>                       | <b>Dlr Sub Hrs</b>  | <b>Sub Labor Amt</b>   |
|                                     | 0.20  | \$37.00  |
| <b>Serial#</b>                      | <b>Appr Hrs</b>   | <b>Appr Labor Amt</b>  |
|                                     | 0.20  | \$37.00  |
| <b>Notes</b>                        |   |  |

### Labor

**Line# 3**

|                                     |   |  |
|-------------------------------------|---|--|
| <b>Operation Code</b>               | 20-69-02-00-000705  | <b>Operational Description</b>                                     |
|                                     |   | Compartment Door - Exterior/Compartment Doors/Adjust/No Tread Code |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-06-04 12:23:38 :: REAR COMPARTMENT DOOR IS BENT<br>Rear door Adjusted the latch and fixed the stairs so door will shut properly |  |
| <b>Model#</b>                       | <b>Dlr Sub Hrs</b>  | <b>Sub Labor Amt</b>   |
|                                     | 0.20  | \$37.00  |
| <b>Serial#</b>                      | <b>Appr Hrs</b>   | <b>Appr Labor Amt</b>  |
|                                     | 0.20  | \$37.00  |
| <b>Notes</b>                        |   |  |

### Labor

**Line# 5**

|                                     |   |  |
|-------------------------------------|---|--|
| <b>Operation Code</b>               | 30-102-15-00-003365   | <b>Operational Description</b>   |
|                                     |   | Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b> | Original Note : bhoffman@americanrvcenter.com, 2025-06-04 12:26:16 :: PANEL UNDER THE BED IS LOOSE<br>Panel is loose When taken off the panel findings where a piece of foam was stuck in the screws hole making it look loose so I took a small screwdriver and removed the screw and also flattened out the fabric the best I could |  |

to make it flat

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

**Labor**

Line# 6

Operation Code

40-108-24-11-001334

Operational Description

110 Volt Interior Wiring - Electrical/110 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-06-04 12:28:19 :: WATER HEATER WIRING IS CUT Water heater When looking at the cord it has been stripped from factory so cut where it was previously cut then removed the cord and then spliced the original cord back into the water heater now is working properly

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$185.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME

|                  |                 |          |
|------------------|-----------------|----------|
| <b>Submitted</b> | Labor Amt       | \$314.50 |
|                  | Parts & Freight | \$0.00   |
|                  | Total           | \$314.50 |

|                 |                 |          |
|-----------------|-----------------|----------|
| <b>Approved</b> | Labor Amt       | \$222.00 |
|                 | Parts & Freight | \$0.00   |
|                 | Total           | \$222.00 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

All repairs described have been inspected and are satisfactory.