

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 2299665 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2FERB0RW028897 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 320 / 320 ITEM # FET259FKDS-320 DEALER RO # 76724 CLAIM START DATE 05/15/2025 CLAIM END DATE 01/01/1900	Labor rate: \$185.00 OWNER INFORMATION JERRY L BROWN JR 3903 TIMBER POINTE Evansville, IN 47715 USA Retail Date of Purchase 08/23/2024 WARRANTY EXPIRATION DATE 08/23/2025
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Claim Line Details

Labor

Line# 1	Operation Code 30-101-02-00-001076 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:15:41 :: BATHROOM DOOR WILL NOT LOCK Assess why bathroom door won't lock... Disassembled the door handle and the center rod wasn't in the correct position and slightly bent. I straightened the rod out and made sure it was in its slot when I put the handle back on. Tested lock and handle and both working properly. Additional Note : bhoffman@americanrvcenter.com, 2025-05-15 08:19:07 :: we are not replacing only repairing	Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model#</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.20</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$37.00</td> </tr> <tr> <td>Serial#</td> <td>Appr Hrs</td> <td>0.20</td> <td>Appr Labor Amt</td> <td>\$37.00</td> </tr> </table>	Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00	Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00	
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	Notes												

Labor

Line# 2	Operation Code 40-197-24-11-001324 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-05-15 08:20:20 :: CUSTOMER COULD NOT GET WATER HEATER TO RUN ON ELECTRIC BUT WORKED ON GAS Assess why electric side of water heater is not working... Turned Electric Water Heater switch on at panel and checked for amp and voltage at Water Heater...first Heating Element, nothing. Checked for it at the Control board, nothing. Checked for it at the power cord, nothing. Checked for it at the receptical and nothing. Checked the breaker, on and powered. Checked the GFI switch and it was flipped. Disconnected all power to the trailer by disconnecting the Shore Power and Battery Disconnect and then reset the GFI and reconnected shore and battery and checked for power at Receptical and it was corrected. Checked Continuity at Element and it was True. Checked for Voltage at the power wires to Element and it was 120v. Put all parts back together.	Operational Description 110 Volt Exterior Wiring - Electrical/110 Volt Exterior/Repair/Electrical <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model#</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">1.00</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$185.00</td> </tr> <tr> <td>Serial#</td> <td>Appr Hrs</td> <td>1.00</td> <td>Appr Labor Amt</td> <td>\$185.00</td> </tr> </table>	Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00	Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00	
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	Notes												
	so you donot know what caused the GFI to trip? no we have reviewed this and tried many times and still cant get it to trip goodwill 1.00 trying to find out why GFI tripped												

Submitted

Labor Amt	\$222.00
Parts & Freight	\$0.00
Total	\$222.00

Approved

Labor Amt	\$222.00
Parts & Freight	\$0.00
Total	\$222.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.