

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76724
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 34550 - JERRY BROWN, JR.
Address: 3903 TIMBER POINTE EVANSVILLE, IN

47715

Phone: 812-430-0565

Stock Number: 11312 - 2024 FREEDOM EXPRESS 259FKDS 5ZT2FERB0RW028897

VIN: 5ZT2FERB0RW028897 HIN:

SER#: 5ZT2FERB0RW028897

Mileage: 0

Work Order Comp: 21 MAY 25

Auth. No:

Dealer #:

Warr. Date: 17 AUG 24

Work Order Date: 08 MAY 25

Inv #: 417618

WO # Job # Description JOB INFORMATION

76724 1 BATHROOM DOOR WILL NOT LOCK
Assess why bathroom door won't lock...
Disassembled the door handle and the center rod wasn't in the
correct position and slightly bent. I straightened the rod out
and made sure it was in its slot when I put the handle back on.
Tested lock and handle and both working properly.

76724 2 CUSTOMER COULD NOT GET WATER HEATER TO RUN ON ELECTRIC BUT WORKED
ON GAS
Assess why electric side of water heater is not working...
Turned Electric Water Heater switch on at panel and checked for
amp and voltage at Water Heater...first Heating Element,
nothing. Checked for it at the Control board, nothing.
Checked for it at the power cord, nothing. Checked for it at the
receptical and nothing. Checked the breaker, on and powered.
Checked the GFI switch and it was flipped. Disconnected all power
to the trailer by disconnecting the Shore Power and Battery
Disconnect and then reset the GFI and reconnected shore and
battery and checked for power at Receptical and it was corrected.
Checked Continuity at Element and it was True. Checked for
Voltage at the power wires to Element and it was 120v. Put all
parts back together.

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00

Claim : 76724

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	1	MISC LABOUR CODE (EXTERNAL)	0.20	185.00	37.00
Z990	2	MISC LABOUR CODE (EXTERNAL)	0.43	185.00	79.55
Z990	2	MISC LABOUR CODE (EXTERNAL)	0.57	185.00	105.45

Parts Total:	0.00
Labour Total:	222.00
Sublet Total:	0.00
Extras Total:	0.00

>>>> Claim Total: 222.00

Customer Signature: _____

Date: _____