



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 76695
Promised Date:
24 MAY 25

CUSTOMER WORK ORDER

WO #: 76695 (Appointment Date: 06 MAY 2025 - Time: 03:00pm)

Customer: 55725 - SPRAETZ, ERICH -
614-531-0537

Tag:

Author: BH

Location: 0514 BH TO CLOSE

Stock #: 11300

Stock Desc: 2024 TT COACHMEN APEX
243FKS

Chassis #: 5ZT2CXNBXRS047006

Serial #: 5ZT2CXNBXRS047006

Mileage:

Licence:

Invoice #: 417293

Date In: 06 MAY 25

Promised: 31 MAY 25

Date Sched:

Completed: 14 MAY 25

Warr. Date: 25 APR 25

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THE THE SHOWER PAN IS LEAKING OUT THE BOTTOM OF THE RV WHEN USING THE SHOWER. ALL OVER THE GROUND WHEN THE CUSTOMER WAS USING

CAUSE: Assess leak at shower under unit when in use...

CORRECTION: Hooked water up to City water connection. Noticed water almost instantly puddling outside of sink area without even turning any faucets on, including turned off water and checked the sink hookups I just did and the shower hookups and both were not leaking. I removed the panel under sink to expose the backside of outside shower where the hot side was leaking which I tightened it and turned the city water back on and looked everything over in the bathroom and when I looked under the Shower at drain, it was leaking there also. Attempted to tightened drain connections but still continued to leak. I removed the P Trap of the drain and seen the rubber gasket seal wasn't sitting flush to seal, repositioned the seal and reconnected drain. Tested drain for 5+mins and leak has stopped. Cleaned up all my tools and mess and put panels back into position.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	148.00

Subtotal for Job #1: 222.00

Job #2 - Warranty

COMPLAINT: THE HOT AND COLD WATER IS REVERSED ON THE BATHROOM SINK

CAUSE: Waterlines reversed on bathroom sink...

CORRECTION: Swapped the water lines on bathroom sink.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50

Subtotal for Job #2: 18.50

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE CORDS ARE NOT STRAIGHT ON THE BLINDS AND IT CAUSES THEM TO BUNCH UP WHEN GOING UP AND DOWN.

CAUSE: Assess blinds not straight and or bundling...

CORRECTION: After operation of all blinds I can only assume customer is talking about the tension cords



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that are mounted to the wall in which the ends are supposed to be slightly inward to hold tension to hold in position they are pulled to.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #3:			0.00

Job #4 - External

UNIT IS PREPEPPED FOR A CARGO RECEIVER
AND WANTS A COST

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FED-EX - RECEIVER	0.00	N/C	N/C
Subtotal for Job #4:				0.00

Job #5 - Internal

COMPLAINT: LUBE THE OUTSIDE FRIDGE DOOR LOCK HARD TO UNLOCK

CAUSE: Assess the Outside Fridge compartment lock...

CORRECTION: Adjusted the lock latch on the inside and PB Blasted the tumblers on lock. Tested mechanisms and both work efficiently.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #5:			0.00

Job #6 - External

CUSTOMER WOULD LIKE TO PURCHASE A SET OF X-CHALKS.

Parts

Part #	Description	Qty	Price	Total
6089	2 PK, T-CHOCK WITH WRENCH	1.00	N/C	N/C
Subtotal for Job #6:				0.00

Job #7 - Internal

COMPLAINT: CUSTOMER WILL PUT BACKUP CAMERA MONITOR INSIDE THE MAIN ENTRY DOOR.
CUSTOMER ADVISES THAT WHEN HE BROUGHT TRAILER IN TODAY, IT TOOK ABOUT 5 MILES
BEFORE THE CAMERA AND THE MONITOR COULD CONNECT.

CAUSE: Assess connect ability with Cam...

CORRECTION: Hooked up 7way box and hooked up 12v assessorory plug to box and turned on marker lights. When into menu and went to Cam-setup and turn off Cam 2,3 and 4... and also turned Auto-Scan on and the screen connected almost immediately.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #7:			0.00

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W/O: 76695
Promised Date: 31 MAY 25

Parts Total:	0.00
Labour Total:	240.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	240.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 May 2025



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