

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 2294453 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CXNBXRS047006 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 220 / 220A ITEM # APTT243FKS DEALER RO # 76695 CLAIM START DATE 05/10/2025 CLAIM END DATE 01/01/1900	Labor rate: \$185.00 OWNER INFORMATION ERICH P SPRAETZ 3480 HOLLOWAY LN Henderson, KY 42420 USA Retail Date of Purchase 04/25/2025 WARRANTY EXPIRATION DATE 04/25/2026
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Claim Line Details

Labor

Line# 1	Operation Code 60-136-15-00-001499	Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-05-10 13:43:19 :: CUSTOMER ADVISES THE THE SHOWER PAN IS LEAKING OUT THE BOTTOM OF THE RV WHEN USING THE SHOWER. ALL OVER THE GROUND WHEN THE CUSTOMER WAS USING Assess leak at shower under unit when in use... Hooked water up to City water connection. Noticed water almost instantly puddling outside of sink area without even turning any faucets on, including turned off water and checked the sink hookups I just did and the shower hookups and both were not leaking. I removed the panel under sink to expose the backside of outside shower where the hot side was leaking which I tightened it and turned the city water back on and looked everything over in the bathroom and when I looked under the Shower at drain, it was leaking there also. Attempted to tightened drain connections but still continued to leak. I removed the P Trap of the drain and seen the rubber gasket seal wasn't sitting flush to seal, repositioned the seal and reconnected drain. Tested drain for 5+mins and leak has stopped. Cleaned up all my tools and mess and put panels back into position.
Model#	Dlr Sub Hrs 1.20	Sub Labor Amt \$222.00
Serial#	Appr Hrs 1.20	Appr Labor Amt \$222.00
Notes		

Labor

Line# 2	Operation Code 60-136-15-00-001499	Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-05-10 13:44:33 :: THE HOT AND COLD WATER IS REVERSED ON THE BATHROOM SINK Waterlines reversed on bathroom sink... Swapped the water lines on bathroom sink.
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$37.00
Serial#	Appr Hrs 0.10	Appr Labor Amt \$18.50
Notes		

Submitted	Labor Amt	\$259.00		Approved	Labor Amt	\$240.50
	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$259.00			Total	\$240.50

DEALER	DATE	CUSTOMER	DATE
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SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

SIGNATURE

All repairs described have been inspected and are satisfactory.