

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2298869
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB1SX032525
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT333FKTSLE
JULIA K PILLOW		DEALER RO #	76670
702 W EVERGREEN RD		CLAIM START DATE	05/14/2025
Evansville, IN 47710		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/26/2025	WARRANTY EXPIRATION DATE	04/26/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-77-01-00-000763	Dometic A&E Awning Roller Tube Assembly - Exterior/Awnings - Electrical (Dometic A & E)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:48:19 :: FRONT AWNING ARM HANGS UP WHEN YOU EXTEND THE AWNING Assess awning arm hangs up when extending... Ran awning in and out multiple times and seen on occasions the slide arm that sets the pitch of awning sticks so I greased the inner section and tightened the tension knob that sets pitch on both arms. Tested operations multiple times again and everything operated as intended.			
Model#		Dlr Sub Hrs	2.00	Sub Labor Amt \$370.00
Serial#		Appr Hrs	1.20	Appr Labor Amt \$222.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED - TIME ADJUSTED TO REFLECT REPAIR			
	Repair only, no replacement			

Labor

Line# 2	Operation Code	Operational Description		
	60-136-01-00-001480	City Water Connection - Plumbing/Fresh Water Supply/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:49:56 :: CUSTOMER SAYS THE WATER PUMP NOT WORKING BECAUSE IT SHOOTS OUT THE CITY WATER AND IT SMELLS HOT Assess why water pump is pushing water out of city water connection and smells hot... Put water in Fresh tank and Turned pump on and water was coming out of city water connection when system is pressurized which means the seal in the check valve is not good. And I can only assume the hot water line is close in line to the city water connection and bleeding out 1st. Replaced the city water connection inlet and pressurized system with pump... city inlet worked properly.			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-307-01-00-000920	Fireplace Remote Control - Interior/Fireplace/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:50:47 :: MISSING FIREPLACE PLACE REMOTE Missing Fireplace remote... Searched unit for remote and looked for warranty bag to check there also... couldn't find it in the warranty bag...took fireplace out and took pic of manufacturer label and pic of face of heater. Submitted part request.			
Model#		Dlr Sub Hrs	0.00	Sub Labor Amt \$0.00

Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

Labor

Line# 4

Operation Code

30-102-08-00-002279

Operational Description

Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Overlay/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:51:42 :: Wall panel on the bedroom by the door is popping out Wall panel in bedroom is popping out... Located loose panel that on the backside of master closet. Reinforced with staples and filled with wall buddy.

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$55.50

Serial#

Appr Hrs

0.30

Appr Labor Amt \$55.50

Notes

AUTHORIZED AS SUBMITTED

Labor

Line# 5

Operation Code

40-196-01-11-001274

Operational Description

Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:52:20 :: INTERIOR LIGHT ABOVE DESK AREA (RIGHT SIDE) BUTTON STICKS WHEN TRY TO TURN IT ON OR OFF Assess light switch above desk sticks.... Tested light switch and it does periodically stick. Pulled cover from light and seen some buildup around switch. Cleaned debree and reinstalled then tested multiple times and works properly now.

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$37.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$37.00

Notes

Labor

Line# 6

Operation Code

10-13-02-00-000211

Operational Description

Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-05-14 12:55:03 :: FRONT SLIDE OUT SEAL PULLS LOOSE WHEN BRINGING THE SLIDE IN ON THE INSIDE Assess seal coming loose on front slideout on inside... Located loose seal coming loose when retracted... found loose seal on slideout and put back into track and reinforced the top with a screw.

Model#

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial#

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

AUTHORIZED AS SUBMITTED

Submitted

Labor Amt

\$610.50

Parts & Freight

\$0.00

Total

\$610.50

Approved

Labor Amt

\$462.50

Parts & Freight

\$0.00

Total

\$462.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.