

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76670
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 50271 - JULIA K. PILLOW
Address: 702 W EVERGREEN RD EVANSVILLE, IN

47710

Phone: 812-760-3066

Stock Number: 11438 - 2025 CATALINA 333FKTSLE 5ZT2CAYB1SX032525

VIN: 5ZT2CAYB1SX032525 HIN: SER#: 5ZT2CAYB1SX032525

Mileage: 0 Work Order Comp: 21 MAY 25

Auth. No: Dealer #:

Warr. Date: 26 APR 25 Work Order Date: 05 MAY 25 Inv #: 417621

WO # Job # Description JOB INFORMATION

76670 3 CUSTOMER SAYS THE WATER PUMP NOT WORKING BECAUSE IT SHOOTS OUT
THE CITY WATER AND IT SMELLS HOT
Assess why water pump is pushing water out of city water
connection and smells hot...
Put water in Fresh tank and Turned pump on and water was coming
out of city water connection when system is pressurized which
means the seal in the check valve is not good. And I can only
assume the hot water line is close in line to the city water
connection and bleeding out 1st. Replaced the city water
connection inlet and pressurized system with pump... city inlet
worked properly.

76670 4 MISSING FIREPLACE PLACE REMOTE
Missing Fireplace remote...
Searched unit for remote and looked for warranty bag to check
there also... couldn't find the warranty bag...took fireplace out
and took pic of manufacturer label and pic of face of heater.
Submitted part request.

76670 1 FRONT AWNING ARM HANGS UP WHEN YOU EXTEND THE AWNING
Assess awning arm hangs up when extending...
Ran awning in and out multiple times and seen on occasions the
slide arm that sets the pitch of awning sticks so I greased the
inner section and tightened the tension knob that sets pitch on
both arms. Tested operations multiple times again and everything
operated as intended.

Claim : 76670

 WO # Job # Description JOB INFORMATION

76670 5 Wall panel on the bedroom by the door is popping out
 Wall panel in bedroom is popping out...
 Located loose panel that on the backside of master closet.
 Reinforced with staples and filled with wall buddy.

76670 6 INTERIOR LIGHT ABOVE DESK AREA (RIGHT SIDE) BUTTON STICKS WHEN
 TRY TO TURN IT ON OR OFF
 Assess light switch above desk sticks....
 Tested light switch and it does periodically stick. Pulled cover
 from light and seen some buildup around switch. Cleaned debree
 and reinstalled then tested multiple times and works properly
 now.

76670 7 FRONT SLIDE OUT SEAL PULLS LOOSE WHEN BRINGING THE SLIDE IN ON
 THE INSIDE
 Assess seal coming loose on front slideout on inside...
 Located loose seal coming loose when retracted... found loose
 seal on slideout and put back into track and reinforced the top
 with a screw.

 Part No Job# Description PARTS Qty Price Total

 JRP62145 3 62145 PW PLASTIC MPT CITY WATER F 1.00 14.70 14.70
 F100307355 4 FIRELACE REMOTE 1.00 18.50 18.50
 11179 1 Dometic Manual Idler Hardware Con 0.00 31.63 0.00

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.40 185.00 74.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
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 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

Claim : 76670

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      7    MISC LABOUR CODE (EXTERNAL)      0.50    185.00    92.50

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*****
Excode    Job#  Description      EXTRAS      Qty      Price      Total
*****
FRT       4    UPS-REMOTE              1.00    15.51    15.51

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Parts Total:      33.20
Labour Total:     462.50
Sublet Total:      0.00
Extras Total:     15.51

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>>>> Claim Total:      511.21

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Customer Signature: _____

Date: _____