



Warranty Authorization Form

Date: 6/16/2025

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

General Information

Pre-Auth #: 94477 Unit: 7M5TD3321SC306346
Series: Delta Model: 2025DEL292RL
Notes: 6/2 Jonathan see pending
Status: Approved

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22561 TERMINATION VALVE - REPLACE - VALTERRA (PRE AUTH TO VENDOR REQUIRED)(Photo of valve in open position is required) Fault Code: IMPROPERLY INSTALLED

Serial #:

Model #:

Notes:

Problem: THE BLACK TANK WILL NOT HOLD WATER

Time Requested: 2.5

Cause: Black tank shut off no work

Time Allowed: 2.5

Remedy: Needing a 3 in blade ex valve is blocked due to sealer. Replaced with a new one and no leaks. Used under penning tage to leave a clean finish. Used spray foam to fill cracks and then painted black

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 2

Flat Rate Code: 14043B DINETTE CHAIR - REPLACE (Data tag and defect photos required) Fault Code: DAMAGED

Serial #:

Model #:

Notes:

Problem: THE CHAIR THE DINNETTE HAS SCRATCHES ON IT AND NEEDS REPLACED

Time Requested: .2

Cause: FOUND SCRATHES ON IT AND NEEDS REPLACED

Time Allowed: .2

Remedy: REPLACE WITH NEW CHAIR

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 14041 DETECTOR - SMOKE DETECTOR - REPLACE Fault Code: VENDOR
(Photos required)

Serial #:

Model #:

Notes:

Problem: SMOKE ALARM WILL NOT STOP GOING OFF

Time Requested: .2

Cause: UNIT WOULD NOT STOP MAKING NOISE

Time Allowed: .2

Remedy: Factory smoke alarm would not shut off. So I installed a new one

Sublet Repairs: 0.00

Part Return Req: Yes

Status: Approved

Operation Line 4

Flat Rate Code: 22289 REFRIGERATOR/FREEZER DOOR REPAIR - Fault Code: VENDOR
NORCOLD (photos required) (model/serial # required)

Serial #:

Model #:

NA10001979415032500052 FCR10DCGTA

Notes: 6/5: Dayra - Vendor approved "Case 5920312 VIN 7M5TD3321SC306346 We will approve up to .4 for labor. This is pre-auth for the DOOR ADJUSTMENT . No parts needed. Pre-authorization is information only and will not result in Lippert issuing the replacement. Lippert will defer to the RV Manufacturer for your next steps regarding replacement. Mobile fees are not covered under the Lippert warranty for this product. " - attached 6/3 BEN H PHOT ADDED AND INFO ADDED 6/2 Jonathan need the serial tag 6/4/25: Danielle -- Sent to the vendor please allow 48 hours for vendor response (Business days)

Problem: FREEZER DOOR WILL NOT STAY LATCHED

Time Requested: .4

Cause: Freezer door needs adjusted

Time Allowed: .4

Remedy: I adjusted the top hinge on the freezer door. Looks like it was loose and slide over. I checked it 5 times to make sure that it did not move. It is working as it should.

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications