

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2285292
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CKRB5S2014644
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 076 / 076C
ITEM # CKT26RL-L-76
DEALER RO #
CLAIM START DATE 05/02/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

JO ANN DIEM
238 TURNER AVE
Henderson, KY 42420
USA

Retail Date of Purchase 10/08/2024

WARRANTY EXPIRATION DATE

10/08/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-05-02 10:00:11 :: GE A/C NOT COOLING BLOWING HOT AIR CUSTOMER WILL NEED UNIT BY 05/19 Ac has low amp draw and no cooling CASE 16481190 WITH GE!!!!!!!!!!!!!!!!!!!!!! CUSTOMER CALLED GE BEFORE BRING IT TO US Additional Note : bhoffman@americanrvcenter.com, 2025-05-02 10:00:32 :: WE NEEDS TO REPLACE THE A/C		
Model#	ARC15AACWH3	Dlr Sub Hrs 2.00 Sub Labor Amt \$370.00
Serial#	AW106971R	Appr Hrs 2.00 Appr Labor Amt \$370.00
Notes submitted to vendor Case Number: 00239861 thread::Kz4lqC9udW-I00AydGlpkAY::		

**Respond directly to this email and do NOT change the subject line to ensure proper delivery.

Recreational Living approves R/R of PLC15XAHW and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

Account: FOREST RIVER INC
Dealer: Basden RV Center, Inc.
Date of Purchase: 10/8/2024

Product: GE Profile, RV Air Conditioner, 15, 11" Tall, 20 amp, White
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Jessica Cooreman
Senior Warranty Coordinator

RecreationalLiving-Warranty@geappliances.com
1-800-772-7262

Submitted	Labor Amt	\$370.00
	Parts & Freight	\$0.00
	Total	\$370.00

Approved	Labor Amt	\$370.00
	Parts & Freight	\$0.00
	Total	\$370.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.