



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76618
Promised Date:
31 MAY 25

CUSTOMER WORK ORDER

WO #: 76618

Customer: 5932 - VIEKE, THOMAS -
812-632-1022

Tag:

Author: BH

Location: DELIVERY 0508

Stock #: 11574A

Stock Desc: 2017 5W FOREST RIVER
SANDPIPER 35ROK

Chassis #: 4X4FSAL2XHJ033997

Serial #: 4X4FSAL2XHJ033997

Mileage: 0

Licence:

Invoice #:

Date In: 29 APR 25

Promised: 31 MAY 25

Date Sched:

Completed: 30 APR 25

Warr. Date: 29 APR 25

Job #PDIUCFW - Internal

COMPLAINT: PDI USED CERTIFIED FIFTH-WHEEL

CAUSE: Used PDI...

CORRECTION: Pulled unit into bay. Noticed dent to rear bumper and Grille swing arm. Found multiple voids on roof. Found cracked vent cover on roof. Found vynle insert across the top on both sides damaged. Found top exterior seal on NonDoorside Slideroom damaged. Installed 2 new 24 Batteries. Cleaned and filled roof voids. Replaced vynle inserts. Rolled the underbelly to close low point drains and dumps. Checked and adjusted Tire pressure and lug Torque. Tested all exterior lights, coupler, safety chains, self leveling system, brakes and brake-away switch. Tested awning and lights. Cleaned threads on Water Heater Anoide Rod. Ran Self Leveling System and opened Slideouts. 186in Bulb Seal above Shoreside Slideroom. After 30 mins of tryna find out how to get pump to pull from fresh tank, i finally figured it out and Dewinterized unit. Preformed LP DropTest with Furnace and Water Heater. Tested all 120v plugs. Tested range, Hood Vent and Microwave. Tested all 3 tvs. Checked all interior lights, doors, cabinets and drawers. Checked both Fridges and Freezer. Checked 120V from Converter. Filled the Grey, Black and gallery to 1/3rd. Dumped all tanks except 1/3 from the fresh tank for customer presentation.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
13-1188	TAN SELF-LEVELING DICOR 501LST-1	2.00	N/C	N/C
88-9505	FEMALE SWIVEL ELBOW 1/2"X	3.00	N/C	N/C
479579	LED - Mushroom Light - Ultra Bright	2.00	N/C	N/C
A285	A285 SIDE CURTAIN HOLD DOWN	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C

Subtotal for Job #PDIUCFW: 0.00

Job #FPDIUCFW - Internal

COMPLAINT: FINAL PDI USED CERTIFIED FIFTH-WHEEL

CAUSE: Pdi final...



Customer #: 5932
VIEKE, THOMAS



CORRECTION: Preformed pdi Final and completed checksheet. One closet light out, submitted part request. Craig stated they no longer make the 3in lights so i have to use a 5in and have to replace both in closet to match. Had one in stock, waiting on other to ship. Received new lights and installed in closet.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts				
Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	2.00	N/C	N/C
5516	A10-3050FHVP 30M-50F PIGTAIL	1.00	N/C	N/C
103089	Terminal - Molex - COC-1 - Cross Ove	2.00	N/C	N/C
Subtotal for Job #FPDIUCFW:				0.00

Job #TIRE - Internal

COMPLAINT: DISMOUNT AND MOUNT TIRE 4 TIRES

CAUSE: Needs 4 new tires.

CORRECTION: I changed 4 tires and valve stems had to be changed to metal stems.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts				
Part #	Description	Qty	Price	Total
724858519	GY ENDURANCE ST235/80R16 L.R. "E"	4.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
TDF	TIRE DISPOSAL FEE	0.00	N/C	N/C

Subtotal for Job #TIRE: 0.00

Job #1 - Internal

COMPLAINT: THE DOOR SIDE SLIDE ROOM FLOOR IS SOFT AND NEEDS REPLACED

CAUSE: Slideroom floor

CORRECTION: Removed tire. Removed j wrap and fender. Removed t bars and mounted L braces to drop room out. Removed fireplace. Removed 110 and 12v wires. Removed speakers wires. Removed chairs and table. Take screws out of cabinets to slideroom floor. Removed inside trim and supports. Drop room down on its back. Removed gear supports on bottom. Cut staples off of wall. Take bad floor off. Cut out new floor. Glued down new underbelly material to floor. Removed carpet and stapled to new floor. Installed new floor. Put room back in. Removed L braces. Put inside trim back on. Wire back up and test. Put fire place back. Put t bars back on and j wrap. Siliconed. Bedroom slideroom. Removed bed frame. Un bolt main frame. Removed lowert bar. Jack room up. Cut and glued on new plastic underbelly. Put t barback. Put bedframe back and tested.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C





Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C	
Parts				
Part #	Description	Qty	Price	Total
701459	34 x 73.5 SLIDE FLOOR UNDERBELLY	2.00	N/C	N/C
4826	SLIDE FLOOR - BEVELED 160	1.00	N/C	N/C
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C
Subtotal for Job #1:				0.00

Job #17V756 - Warranty

COMPLAINT: 17V756 KIDDE FIRE EXT RECALL SEE BEN

CAUSE: Fire extinguisher recall...

CORRECTION: Replaced Fire Extinguisher.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Subtotal for Job #17V756:			18.50

Job #2 - Internal

COMPLAINT: REPLACE THE BULB SEAM ON THE OFF DOOR SIDE REAR

CAUSE: Replace bulb seal...

CORRECTION: Put slideroom out, remove screws from ends of seals that holds it in place. removed seal and black sticky dicor. Requested new bulb seal and waited for it. Installed new seal by putting it in the track at one end and working it down the track little by little cause it was sticking to the leftover dicor. Installed screws on the ends to hold it in place. Took pic.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Parts				
Part #	Description	Qty	Price	Total
338809	Seal - D Seal - EK - Modified	15.00	N/C	N/C
13-1095A	SLIDE ON "D" SEAL X FT.	9.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - Internal

COMPLAINT: REPLACE THE MAXX AIR COVER

CAUSE: Replace vent cover...

CORRECTION: Removed lock pins and screws and nuts that mount it to the brackets. Removed brackets. Reverse the process and installed new one.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Parts				
Part #	Description	Qty	Price	Total
00-933082	BLACK MAXX AIR II	1.00	N/C	N/C





Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: TOUCH UP THE ROOF

CAUSE: Touch up roof...

CORRECTION: Cleaned voids and filled in with self leveling dicor. Cleaned 2 Patched areas and dicored over as instructed by Ben.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: REPLACE THE INSERT TRIM

CAUSE: Replace vynle inserts...

CORRECTION: Removed dicor on ends and screws on insert ends. Removed insert from track. Cleaned ends up and installed vynle inserts (the harder plastic ones, not rubber, took all longer). Secured it with screws on ends and dicor ends.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts				
Part #	Description	Qty	Price	Total
E569	E569 HEAVY DUTY INSERT TRIM MOLDING	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Job #6 - Internal

COMPLAINT: CONTROL PANEL MULTIPLE LIGHTS- BUTTONS NOT OPERATING

CAUSE: Assess why 2 of the buttons/light levels not working...

CORRECTION: Pulled panel from wall and didn't find any fried or corroded areas on plugs or motherboard but as I was messing with the wires the buttons started working.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: GREY AND BLACK DUMP VALVES ARE NOT SEALING

CAUSE: Black dump valve not sealing...

CORRECTION: Used bucket with dumptube connected to catch Poooo when I opened the dump cap. Flushed tank and worked the valve opening and closing and finally got it to seal properly.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C





Subtotal for Job #7: 0.00

Job #8 - Internal

COMPLAINT: TAKE THE OLD MATTRESS OUT OF THE SANDPIPER AND PUT CUSTOMER'S NEW MATTRESS

CAUSE: Put customers mattress in unit...

CORRECTION: Mattress was put in customers unit.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #8:			0.00

Job #9 - Internal

COMPLAINT: FIX THE WOOD UNDER BED

CAUSE: Address Hydraulic lift under bed...

CORRECTION: Reinforced board with heavier screws and reattached Hydraulic arms.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #9:			0.00

Job #10 - Internal

COMPLAINT: FIX BLIND

CAUSE: Arm that holds the curtain at bottom broke out of wall ...

CORRECTION: Reinforced with larger diameter screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #10:			0.00

Job #11 - Internal

COMPLAINT: J WRAP ON THE REAR OFF DOOR SIDE IS LOOSE AND COMING DOWN

CAUSE: Address rear off doorside j trim...

CORRECTION: Reinforced with a piece of metal and screws, assisted by Brett.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Subtotal for Job #11:			0.00

Job #12 - Internal

COMPLAINT: OFF DOOR SLIDE FRONT TOP SEAL NEEDS TO BE REPLACED

CAUSE: Bulb seal in bedroom slideout needs replaced...

CORRECTION: Replaced bulb seal.



Labor
Code
Z990

Description
MISC LABOUR CODE (EXTERNAL)

Mechanic
JRK

Total
N/C

Subtotal for Job #12: 0.00

Parts Total: 0.00
Labour Total: 18.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 18.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 14 May 2025

W/O: 76618
Promised Date: 31 MAY 25



Customer #: 5932
VIEKE, THOMAS

