



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76599
Promised Date:
24 MAY 25



Customer #: 27089
DUKE, ALLEN



CUSTOMER WORK ORDER

WO #: 76599 (Appointment Date: 28 APR 2025 - Time: 08:30am)

Customer: 27089 - DUKE, ALLEN -
270-570-4799

Tag:

Author: DWS

Location: 0505 BH TO CLOSE

Stock #: 11579

Stock Desc: 2025 TT COACHMEN

CATALINA SUMMIT SERIES 261BHS

Chassis #: 5ZT2CARB1SU045761

Serial #: 5ZT2CARB1SU045761

Mileage:

Licence:

Invoice #:

Date In: 28 APR 25

Promised: 31 MAY 25

Date Sched:

Completed: 08 MAY 25

Warr. Date: 12 APR 25

Job #1 - Internal

COMPLAINT: CUSTOMER TO SHOW AREAS AF WATER HEATER VENT THAT NEED TO BE SEALED.
THIS SHOULD BE IN THE PARKING LOT WHEN WE GET HERE

CAUSE: Assess seal around water heater vent...

CORRECTION: After looking over water heater and speaking to the writer, Darren, this area on the Water Heater doesn't have nor supposed to be seal.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WATER RUNS DOWN THE SIDE OF THE CAMPER
BETWEEN THE GUTTER AND THE SIDEWALL.

CAUSE: Assess leak at gutters and sidewall...

CORRECTION: After looking over gutters system, gutters seams where 2 separate pieces meet aren't sealed properly. One of the gutters (doorside) also had black dicor built up in gutter at seam which i cleaned out and sealed the bottom of gutters at seams.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: THE WALL BY THE DINETTE HAS WALL PAPER THAT WON'T STAY STUCK
DOWN. THE PIECE ON THE WALL BY THE BATHROOM IS LOOSE AND NOT SECURED

CAUSE: Assess wallpaper by dinette and wall by bathroom...

CORRECTION: Area by dinnette was actually a loose wall panel, which i removed the seam tape and stapled panel back into stud and reapplied seam tape. The 1.5ft section of wall panel between the bathroom door and dinnette has a little flimse to it but due to no stud in this section it can't be reinforced in



the middle but all edges are secured.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	55.50

Subtotal for Job #3: 55.50

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE DEADBOLT IS NOT LOCKED, BUT CUSTOMER STUGGLES TO GET THE DOOR HANDLE TO RELEASE AND OPEN.

CAUSE: Assess door opening and closing and deadbolt...

CORRECTION: I went thru all the operations and everything works properly.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #4: 0.00

Parts Total: 0.00
Labour Total: 92.50
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 92.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 May 2025

W/O: 76599
Promised Date: 31 MAY 25



Customer #: 27089
DUKE, ALLEN

