

**Pre-Authorization**

Pre-Authorization number PA03847980 Reference no: 76572 Status: Approved Approved by rossa Approved date 5/6/2025  
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFRPT24NR801021 11/7/2024  
 600 E Baseline Rd  
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2302906A	Tailgate Ramp/Dc	0.00	0.50			1	0.30	Complaint:REAR CARGO DOOR WILL NOT UNLOCK Cause:Pulled manual override and opened rear door. Removed cover plate for switch/lock mechanism. Switch Tested good and switch has proper voltage coming to it. Installed cover plate. Shut door and operated lock. Door didn't unlock immediately. Correction:Moved a ladder over to the unit. Held the door slightly open and applied silicone lubricant to latches and locking pins. Shut door and let sit for a minute. Opened door with keys multiple times in a row. Cleaned up mess. KRV – The issue submitted is not considered a warranty defect in materials or workmanship.
2	2303008B	Tailgate Ramp/Dc	0.00	1.00	1.00		1	1.00	Complaint:THERE IS A WEATHERSTRIP ACROSS THE BOTTOM OF THE OPENING FOR THE TOY HAULER DOOR THAT IS TORN ON THE OFF DOOR SIDE. CUSTOMER SHOWED BJ THAT THE PORCH WALLS ARE HITTING THE WEATHERSTRIP WHEN TAKING THEM IN AND OUT AND IT IS RIPPING THE WEATHERSTRIP. Cause:Rubber seal is torn on the rear door. Correction:Removed damaged seal. Received new seal from parts. Cut to length. Applied 3m adhesive primer and installed seal. Cleaned up mess and parked unit.
3	2300518A	Entrance Door - H	0.00	0.40			1	0.20	Complaint:BOTH EXTERIOR HANDLES ON THE ENTRY DOORS HANG UP AND CAN BE DIFFICULT TO GET TO RELEASE TO OPEN THE DOORS. Cause:There was a shipping block on the rear door. Correction:Removed block. Applied silicone spray to both doors. Both doors are opening easily. KRV – The issue submitted is not considered a warranty defect in materials or workmanship.

Pre-Authorization number PA03847980 1.00

For paper claims only use one pre-authorization number per warranty claim for  
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company