



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76570
Promised Date:
25 APR 25

CUSTOMER WORK ORDER

WO #: 76570

Customer: 55516 - HOWARD, ANDREW
- (812) 480-5861

Tag:

Author: BH

Location: 0721 BH TO CLOSE

Stock #: 11590

Stock Desc: 2025 5W KEYSTONE

COUGAR SPORT 2400RE

Chassis #: 4YDFCGL26SV506104

Serial #: 4YDFCGL26SV506104

Mileage: 0

Licence:

Invoice #:

Date In: 23 APR 25

Promised: 25 APR 25

Date Sched:

Completed: 23 JUL 25

Warr. Date: 25 APR 25

Job #PDINFW - Internal

Transferred to BAS*76677 on 05 MAY 25

Estimate amount was 0.00

PDI - NEW FIFTH WHEEL

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #FPDINFW - Internal

Transferred to BAS*76677 on 05 MAY 25

Estimate amount was 0.00

FINAL PDI ON NEW FIFTH WHEELS

Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL	ZMS	N/C

Subtotal for Job #FPDINFW: 0.00

Job #1 - Warranty

COMPLAINT: POSITIVE BATTERY CABLE IS TOO SHORT TO REACH BATTERY BOX

CAUSE: 12 volt positive cable is too short.

CORRECTION: removed cover. removed cable. cut new cable to length. installed wire terminals. secured wire to battery and power distribution box.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00



Customer #: 55516
HOWARD, ANDREW

Subtotal for Job #1: 36.00

Job #2 - Warranty

COMPLAINT: DRAWER IN BEDROOM IS COMING LOOSE

CAUSE: Drawer face gap

CORRECTION: Took a hammer and fixed the gap

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Subtotal for Job #2: 18.00

Job #3 - Warranty

COMPLAINT: ENTRY DOOR FRAME IS BENT

CAUSE: The entry door frame is bent.

CORRECTION: Took a hammer and 2 blocks of wood to straighten the frame.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Subtotal for Job #3: 18.00

Job #4 - Warranty

COMPLAINT: SCREEN NEXT TO DINNETTE SEAT WONT LATCH

CAUSE: Screen won't latch into window. Tried multiple times to reinstall. Request to order a new screen. The screen that came in was the wrong size. Put screen back in box and placed in warranty department. Sent another parts request. 6-13-25.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Parts				
Part #	Description	Qty	Price	Total
450313	Screen - Window - Replacement - All	1.00	18.42	18.42

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SCREEN	1.00	31.16	31.16

Subtotal for Job #4: 67.58

Job #5 - Warranty

FIRE PLACE REMOTE WONT WORK

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Subtotal for Job #5: 18.00

Job #6 - Internal

COMPLAINT: CEILING TRIM IS LOOSE ABOVE KITCHEN SINK

CAUSE: DONE



CORRECTION: DONE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: SCRATCHES ON TABLE

CAUSE: Scratches on table in livingroom. We will need to replace the table. Tried to removed scratches but they didn't come out.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	36.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
718319	Flip up Table 24 X 39 1/2-Cougar	1.00	42.91	42.91

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TABLE	1.00	73.78	73.78

Subtotal for Job #7: 152.69

Job #8 - Warranty

COMPLAINT: BLACK MARKS NEXT TO LIGHT ON CEILING IN LIVING ROOM

CAUSE: Black mark on ceiling by light

CORRECTION: Cleaned ceiling with mineral spirits removed black mark

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Subtotal for Job #8: 18.00

Job #9 - Internal

COMPLAINT: STAPLE HOLES NEEDS FILLED ON ENTERTAINMENT CENTER

CAUSE: Fill staple holes

CORRECTION: Filled staple holes with putty

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #9: 0.00

Job #10 - Warranty

COMPLAINT: LP TANK WILL NOT FILL

CAUSE: TANK WONT FILL NEED TO REPLACE

CORRECTION: REPLACE THE TANK

W/O: 76570
Promised Date: 25 APR 25



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Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	18.00

Parts				
Part #	Description	Qty	Price	Total
66-4907	L.P.CYLINDER 30 LB. PW	1.00	91.90	91.90

Subtotal for Job #10: 109.90

Job #11 - Internal

COMPLAINT: LP LEAK WONT HOLD PRESSURE

CAUSE: Turned on l.p tanks to pressurize system. Applied leak tester to fitting and hoses. Tech found that out gauge was leaking.

CORRECTION: No correction.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #11: 0.00

Job #12 - Internal

COMPLAINT: GLASS CABINET DOORS IN THE BEDROOM ABOVE THE BED IS SCRATCHED AND NEEDS REPLACED

CAUSE: Glass etching is scratched on cabinet doors in bedroom.

CORRECTION: Removed doors from cabinet. Took a knife and cut the glass out. Received silicone from parts. Sealed new glass pieces with silicone and let dry. Installed doors to cabinet. Placed damaged glass in warranty department.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total
715921	CABINET DOOR	2.00	N/C	N/C
709428	Glass - 24" x 4 1/2" - Temp - Clear	2.00	N/C	N/C
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-CAB GLASS	1.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C

Subtotal for Job #12: 0.00

Job #13 - Internal

COMPLAINT: CHECK SEWER HOSE HOLDER,

CAUSE: Replace door latch.

CORRECTION: Removed door and replaced with a new door and latch.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Parts				
Part #	Description	Qty	Price	Total



565462

Pipe - Door Only - Super Tube - Sewe

1.00

N/C

N/C

Subtotal for Job #13:

0.00

Parts Total: 153.23

Labour Total: 180.00

Sublet Total: 0.00

Extras Total: 104.94

WORK ORDER TOTAL: 438.17

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Jul 2025

W/O: 76570
Promised Date: 25 APR 25



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