

Pre-Authorization

Pre-Authorization number PA03844567 Reference no: 76570 Status: Approved Approved by kiddz Approved date 6/25/2025
 Servicing Name Address VIN Retail sold on
 Dealer

Nu	Root	Description	Sublet	Sub hours	Approved	Actual	Qty	Base	Complaint / Cause / Correction
mbe	operation				hours	hours		hours	
r of									
1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725					4YDFCGL26SV506104	4/25/2025	
1	5100231B	Battery Cable Enc	0.00	0.30	0.20		1	0.20	Complaint:POSITIVE BATTERY CABLE IS TOO SHORT TO REACH BATTERY BOX Cause:12 volt positive cable is too short. Correction:removed cover. removed cable. cut new cable to length. installed wire terminals. secured wire to battery and power distribution box. KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
2	3100814A	Cabinet Door - Re	0.00	0.10	0.10		1	0.20	Complaint:DRAWER IN BEDROOM IS COMING LOOSE Cause:Drawer face gap Correction:Took a hammer and fixed the gap KRV – REPAIR ONLY approved
3	2300128A	Entrance Door - F	0.00	0.10	0.10		1	0.20	Complaint:ENTRY DOOR FRAME IS BENT Cause:The entry door frame is bent. Correction:Took a hammer and 2 blocks of wood to straighten the frame. KRV – REPAIR ONLY approved.
4	2315306B	Window - 47" or L	0.00	0.10	0.10		1	0.10	Complaint:SCREEN NEXT TO DINNETTE SEAT WONT LATCH Cause:Screen won't latch into window. Tried multiple times to reinstall. Request to order a new screen. Correction:NEED NEW WINDOW SCREEN KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item
5	4205106B	Fireplace - Remot	0.00	0.10	0.10		1	0.10	Complaint:FIRE PLACE REMOTE WONT WORK Cause:REMOTE DOES NOT WORK TRIED 2 DIFFERENT BATTERYS Correction:NEEDS TO REPLACE KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item
6	3105008B	Dinette Table - Fr	0.00	0.50	0.20		1	0.20	Complaint:SCRATCHES ON TABLE

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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									Cause:Scratches on table in livingroom. We will need to replace the table. Tried to removed scratches but they didn't come out. Correction:REMOVE AND REPLACE THE TABLE KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual	
7	2101412A	Roof - Ceiling Par	0.00	0.10	0.10		1	0.20	Complaint:BLACK MARKS NEXT TO LIGHT ON CEILING IN LIVING ROOM Cause:Black mark on ceiling by light Correction:Cleanned ceiling with mineral spirits removed black mark KRV – RFPAIR ONLY approved	
8	6200206B	LP Bottle - Replac	0.00	0.10	0.10		1	0.20	Complaint:LP TANK WILL NOT FILL Cause:FOUND TANK WILL NOT FILLE Correction:NEED TO CHANGE TANK KRV- VCB.	
9	3200131B	Door - Interior Hin	0.00	0.40			1	0.50	Complaint:GLASS CABINET DOORS IN THE BEDROOM ABOVE THE BED IS SCRATCHED AND NEEDS REPLACED Cause:Glass etching is scratched on cabinet doors in bedroom. Correction:Removed doors from cabinet. Took a knife and cut the glass out. Received silicone from parts. Sealed new glass pieces with silicone and let dry. Installed doors to cabinet. Placed damaged glass in warranty department. KRV – The issue submitted is not considered a warranty defect in materials or workmanship.	
					<div style="border-top: 1px solid black; width: 100px; margin: 0 auto;"></div> <div style="border-top: 1px solid black; width: 100px; margin: 0 auto;"></div>					
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