



600 E. Baseline Rd.  
Evansville, IN 47725

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FAX 812.868.1012

W/O: 76558  
Promised Date:  
24 MAY 25

### CUSTOMER WORK ORDER

WO #: 76558

Customer: 38703 - CLARK, KYLE -  
812-573-9532

Tag:  
Author: BH  
Location: 0604 BH TO CLOSE

Stock #: 11587  
Stock Desc: 2025 5W KEYSTONE  
COUGAR HALF-TON 29RLI  
Chassis #: 4YDFCGN27S2506224  
Serial #: 4YDFCGN27S2506224  
Mileage: 0  
Licence:

Invoice #:  
Date In: 22 APR 25  
Promised: 31 MAY 25  
Date Sched:  
Completed: 30 MAY 25  
Warr. Date:

#### Job #PDINFW - Internal

Transferred to BAS\*76909 on 03 JUN 25  
Estimate amount was 0.00  
PDI - NEW FIFTH WHEEL

#### Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

**Subtotal for Job #PDINFW: 0.00**

#### Job #FPDINFW - Internal

Transferred to BAS\*76909 on 03 JUN 25  
Estimate amount was 0.00  
FINAL PDI ON NEW FIFTH WHEELS

#### Labor

Code	Description	Mechanic	Total
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
PDINFW	FINAL PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C

**Subtotal for Job #FPDINFW: 0.00**

#### Job #1 - Warranty

COMPLAINT: LEVELING SYSTEM NOT WORKING

CAUSE: Assess self leveling malfunctioning...

CORRECTION: Went to test the self leveling system and the front extended all the way out and thru a fault code and said the front was to low. Had to manually retract the front right jack alil to get the Auto Retract to operate. Performed a Zero Point Calibration and Rehomeing . Hit the Auto leveling and got another code that said LR out 9f Stroke. Tracked down leveling system in the rear underbelly. Reset it by disconnecting it and plugging it back in. Went to test system again and now I hit the Auto Level and it's raising the RF and the LF ain't even touching the ground. I went to retract the RF and it does nothing at panel... tried to Extend



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the LF and it does nothing. Disconnected Power from the Contol Board and waited 5mins and attempted to test it again!?attempted to Rehone and Zero calibrate system but it not operating properly. Replaced Controlboard with new test board and went thru the process of Rehomeing and Zero Point Calibration and then hit the Auto Level Button which ran the front jacks out which leads me to the Leveling Sensor located in the back by axel. Ben advised me to call Lippert and check with them... sat on hold for 20 mins... spoke to Lippert for about 35mins voltage testing ins and outs and as I'm remounting the old Board as requested by Lippert I noticed that manufacturer mounting the board backwards and had sensors turned around. Rehomed, Zero Point Calibration and tested all functions and worked efficiently. Lippert Case #5877165

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	0.00
Z990	MISCELLANEOUS REPAIR	JRK	90.00
Z990	MISCELLANEOUS REPAIR	JRK	180.00

**Subtotal for Job #1: 270.00**

**Job #2 - Warranty**

COMPLAINT: WATER PUMP SWITCH BROKEN

CAUSE: Broken switch...

CORRECTION: Disassembled control panel to take pics and submitted part request. Received new switch and installed.

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	27.00
Z990	MISCELLANEOUS REPAIR	JRK	27.00

**Parts**

Part #	Description	Qty	Price	Total
369971	SWITCH - 12V - BLUE	1.00	2.71	2.71

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-SWITCH	1.00	14.98	14.98

**Subtotal for Job #2: 71.69**

**Job #3 - Warranty**

fix the door side slide facia it is bowing

**Labor**

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00

**Subtotal for Job #3: 0.00**

Parts Total: 2.71  
 Labour Total: 324.00  
 Sublet Total: 0.00  
 Extras Total: 14.98  
**WORK ORDER TOTAL: 341.69**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : \_\_\_\_\_

Date: 04 Jun 2025

W/O: 76558  
Promised Date: 31 MAY 25



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Customer Work  
Order

