

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2281923
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAKB8SU045038
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT211BH-8
MARCIN PAWEL GZELLA		DEALER RO #	76557
2500 STATE ROAD 44 UNIT 1225		CLAIM START DATE	04/30/2025
New Smyrna Beach, FL 32168		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/28/2025	WARRANTY EXPIRATION DATE	06/28/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:51:15 :: THE BEDROOM DOOR NEEDS TO BE ADJUSTED Door will not latch. The latch was positioned incorrectly and was bent. Removed the latch and straightened the latch and sanded excess wood where the latch sits. Installed latch. Door latches as it should.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:52:48 :: THE TRIM ON THE BIG DOOR OF THE ENTERTAINMENT CENTER IS MISALIGNED Trim is loose. Secured trim with Brad nails			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:53:56 :: ONE OF THE DECALS IS BROKEN AND NEEDS REPLACED There is a hole in the back of the decal. Need to replace the decal. Black "summit series " PULL DECAL OFF AND INSTALL NEW			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 4	Operation Code	Operational Description		
	20-43-24-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Repair/No Tread Code		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:54:57 :: THERE ARE BUBBLES IN THE DECALS ON THE OFF DOOR SIDE Bubbles in decals. Popped holes near bubbles and smoothed out with a rag and soapy water

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50

Serial# Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code

20-43-24-00-000589

Operational Description

Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:55:37 :: THERE ARE BUBBLES IN THE DECAL ON THE DOOR SIDE Bubbles in decal Popped bubbles and smoothed out with a rag and soapy water.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Labor

Line# 6

Operation Code

20-66-02-00-000678

Operational Description

Screen Door - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:56:11 :: THE FRONT SCREEN NEEDS TO BE ADJUSTED Screen door latch isn't holding the door. Removed latch. Installed 2 washers to push latch closer to the door.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 7

Operation Code

10-9-01-11-000165

Operational Description

BAL Power C-Jack (Stabilizer) Motor - Frame & Chassis/Levelers, Underbelly/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:56:50 :: THE FRONT DOOR SIDE JACK IS NOT WORKING. When running the Jack's only one side goes down. Motor started to smoke on the passenger side. Motor is locked up. It will not move on manually either. NEED TO REPLACE THE MOTOR

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50

Serial# Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes

Labor

Line# 8

Operation Code

10-13-01-00-000260

Operational Description

Slide Out Ski(s), each - Frame & Chassis/Slide Out System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:59:06 :: SLIDE SKIS ARE NOT SECURE ON THE SLIDE ROOM Slide skis aren't secure to the floor. Applied 3m tape to the skis and placed a jack with x 2x6 to support the skis. Removed posts the next morning. Skis are secured.

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50

Serial# Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes

Labor

Line# 9

Operation Code

70-306-01-00-001801

Operational Description

Freezer Door - Appliances/Refrigerator (Everchill, Cannon)/Replace/No Tread

Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 08:59:53 :: DENT ON THE FREEZER DOOR Dent on freezer. Took pictures and filled out parts request. NEED TO REPLACE

Model# GPV10FSNCSB Dlr Sub Hrs 0.50 Sub Labor Amt \$92.50

Serial# AA551094 Appr Hrs 0.50 Appr Labor Amt \$92.50

Notes

Labor

Line# 10

Operation Code

30-102-12-00-002691

Operational Description

Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-04-30 09:02:16 :: WALL PANEL IS LOOSE IN THE BEDROOM DOOR SIDE Panel came loose from the wall stud. Secured with staples and filled staple holes with putty.

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$74.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE
THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED

Submitted

Labor Amt \$721.50
Parts & Freight \$0.00
Total \$721.50

Approved

Labor Amt \$647.50
Parts & Freight \$0.00
Total \$647.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.