



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 76556
Promised Date: 24 MAY 25



CUSTOMER WORK ORDER

WO #: 76556

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0828 CHECK PRE-AUTH

Stock #: 11584
Stock Desc: 2025 5W KEYSTONE
COUGAR HALF-TON 23MLE
Chassis #: 4YDFCGL21SV505670
Serial #: 4YDFCGL21SV505670
Mileage: 0
Licence:

Invoice #:
Date In: 22 APR 25
Promised: 31 MAY 25
Date Sched:
Completed: 27 AUG 25
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: Transferred to BAS*77442 on 01 AUG 25
Estimate amount was 0.00
PDI - NEW FIFTH WHEEL

CAUSE: New PDI

CORRECTION: torqued all tires to 110ftlbs. brought all tires to correct psi. checked all breaks and emergency breaks. inspected outside of camper and found outside kitchen door hit frame a job line was added. outside kitchen flange was bent so a job line was added. outside kitchen fridge had dents in door so a job line was added. all clearance lights work as well as docking lights and break and turn signal lights. entry door and screen door open and close properly. step adjustment works. inside cabinets and drawers open and close properly. range top fan has scratches and dents. job line was created. all windows and emergency windows open and close as well as blinds and shades. all appliances besidesw furnace model and serial number was recorded. both sinks run hot and cold well and drain. shower runs hot and cold and drains well. toilet functions correctly. slide rooms operate correctly. all appliances turn on and run well. LP tanks filled. LP drop test taken and passed. water pump in working order.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: RANGE FAN HAS CRACK IN CORNER AND IS FALLING APART

CAUSE: Replace fan with cracks

CORRECTION: Removed screws from old range fan. Disconnected wires. Wired together new fan and screwed in. Light and fan works. New vent.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	54.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00



Customer #: 1000
BASDEN'S AMERICAN RV,





Parts				
Part #	Description	Qty	Price	Total
603195	Range - Hood - Vent - Black - FHO23S	1.00	105.54	105.54

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-RANGE VENT	1.00	36.82	36.82

Subtotal for Job #1: 196.36

Job #2 - Warranty

COMPLAINT: OUTSIDE FRIDGE HAS DENTS

CAUSE: Scratch in fridge door

CORRECTION: Removed old fridge. Unplugged fridge. Unboxed new fridge and placed in camper. Bolted down fridge. New fridge turns on and runs well.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	84.60
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	5.40

Parts				
Part #	Description	Qty	Price	Total
616961	Refrigerator - 1.7 Cu Ft - RH - Hot	1.00	244.29	244.29

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-REFER	1.00	37.24	37.24

Subtotal for Job #2: 371.53

Job #3 - Warranty

COMPLAINT: OUTSIDE KITCHEN COMPARTMENT DOOR FLANGE IS BENT

CAUSE: bent flange around outside kitchen

CORRECTION: observed flange around top of outside kitchen was bent very bad. applied clamp to flange and bent all cruved parts back straight into frame.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.00

Subtotal for Job #3: 18.00

Job #4 - Warranty

COMPLAINT: OUTSIDE KITCHEN DOOR IS HITTING FRAME

CAUSE: outside kitchen door hitting frame

CORRECTION: outside kitchen door was siiting to low and hitting frame. adjusted screws around hing of door and tightend them up. door opens and closes properly.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	36.00

Subtotal for Job #4: 36.00

Job #5 - Warranty

COMPLAINT: INTERMITTANTLY THE INTERIOR LIGHTS WILL DIM AND THERE IS A RELAY CLICKING SOUND COMING FROM THE AREA OF THE BATTERY.

CAUSE: Something tripping in battery disconnect box





Thirtieth breaker was tripping in main is battery disconnect panel.

CORRECTION: Wire in battery disconnect box pulling to much volts and ground put causing a trip. disconnected wire to find where the wire runs too. Went inside camper to test what is and not working. Could not find source inside camper. ABS plug with cap off inside shackles grounding on contact. Contacted lippert for ABS to seven way diagram found the the cap on the ABS connector making contact with chassis causing it to ground out black wire. When removed from making contact. Wire does not ground out

I tracked down the wire that was causing the problem. The wire fed the 7-way junction box. After disconnecting all wires. The breaker stopped tripping. I hooked up the 7 way to the red wire going to the disconnect panel. The breaker was not tripping. As soon as I hooked up the black wire, the breaker would trip ever few seconds. I tracked down the wiring to the ABS system. I found that the diagnostic port was wedged inside the spring shackle. Have to removing the diagnostic force and capping off the port, is the breaker no longer tripped. I checked the wiring to the ABS control box and did not see any other problems.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	270.00
Z990	MISCELLANEOUS REPAIR	CCV	73.80
Z990	MISCELLANEOUS REPAIR	CCV	102.60
Z990	MISCELLANEOUS REPAIR	CCV	3.60
Z990	MISCELLANEOUS REPAIR	GAH	90.00
Z990	MISCELLANEOUS REPAIR	CCV	90.00

Subtotal for Job #5: 630.00

Parts Total: 349.83
Labour Total: 828.00
Sublet Total: 0.00
Extras Total: 74.06

WORK ORDER TOTAL: 1,251.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Aug 2025

