



KEYSTONE

Pre-Authorization

Pre- Authorization number PA03892283 Reference no.76556 Status Approved

Serviceing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd
Evansville, IN 47725 VIN 4YDFCGL21SV505670 Retail sold on

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root	Operation Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
4205508B	Range Hood - Replace Fan/ Light/Switch	0	0.2	0.3		1	0.3	<p>Complaint: RANGE FAN HAS CRACK IN CORNER AND IS FALLING APART</p> <p>Cause: FOUND UNIT HAS A BROKEN FAN</p> <p>Correction: NEED TO REPLACE THE FAN</p> <p>KRV – Labor time approved in accordance with Keystone RV's flat rate manual.</p> <p>VCB: Vendor Charge Back item</p>
4134208B	Refrigerator - Compact - Complete	0	0.5	0.5		1	0.5	<p>Complaint: OUTSIDE FRIDGE HAS DENTS</p> <p>Cause: OUTSIDE FRIDGE HAD DENTS</p> <p>Correction: NEED TO REPLACE THE FRIDGE</p> <p>KRV- approve to purchase one local not to exceed \$150.00</p>
2302208A	Compartment Door	0	0.1	0.1		1	0.2	<p>Complaint: OUTSIDE KITCHEN FLANGE IS BENT</p> <p>Cause: bent flange around outside kitchen</p> <p>Correction: observed flange around top of outside kitchen was bent very bad. applied clamp to flange and bent all craved parts back straight into frame.</p> <p>KRV – REPAIR ONLY approved.</p>
2302214A	Compartment Door	0	0.2	0.2		1	0.2	<p>Complaint: OUTSIDE KITCHEN DOOR IS HITTING FRAME</p> <p>Cause: outside kitchen door hitting frame</p> <p>Correction: outside kitchen door was sitting to low and hitting frame. adjusted screws around hing of door and tightend them up. door opens and closes properly.</p> <p>KRV – REPAIR ONLY approved.</p>
5104202A	Receptacle - 12V - Repair	0	4	3.5		1	0.2	<p>Complaint: INTERMITTANTLY THE INTERIOR LIGHTS WILL DIM AND THERE IS A RELAY CLICKING SOUND COMING FROM THE AREA OF THE BATTERY.</p> <p>Cause: Something tripping in battery disconnect box Thirtieth breaker was tripping in main is battery disconnect panel.</p> <p>Correction: Wire in battery disconnect box pulling to much volts and ground put causing a trip.disconnected wire to find where the wire runs too. Went inside camper to test what is and not working.</p>

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causing it to ground out black wire. When removed from making contact. Wire does not ground out

I tracked down the wire that was causing the problem. The wire fed the 7-way junction box. After disconnecting all wires. The breaker stopped tripping. I hooked up the 7 way to the red wire going to the disconnect panel. The breaker was not tripping. As soon as I hooked up the black wire, the breaker would trip ever few seconds. I tracked down the wiring to the ABS system. I found that the diagnostic port was wedged inside the spring shackle. Have to removing the diagnostic force and capping off the port, is the breaker no longer tripped. I checked the wiring to the ABS control box and did not see any other problems.

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