

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 76556
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11584 - 2025 COUGAR HALF-TON 23MLE 4YDFCGL21SV505670
VIN: 4YDFCGL21SV505670 HIN: SER#: 4YDFCGL21SV505670
Mileage: 0 Work Order Comp: 27 AUG 25
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 22 APR 25 Inv #: 421579

WO # Job # Description JOB INFORMATION

76556 1 RANGE FAN HAS CRACK IN CORNER AND IS FALLING APART
Replace fan with cracks
Removed screws from old range fan. Disconnected wires. Wired
together new fan and screwed in. Light and fan works . New vent.
76556 2 OUTSIDE FRIDGE HAS DENTS
Scratch in fridge door
Removed old fridge. Unplugged fridge. Unboxed new fridge and
placed in camper. Bolted down fridge. New fridge turns on and
runs well.
76556 3 OUTSIDE KITCHEN COMPARTMENT DOOR FLANGE IS BENT
bent flange around outside kitchen
observed flange around top of outisde kitchen was bent very bad.
applied clamp to flange and bent all cruved parts back straight
into frame.
76556 4 OUTSIDE KITCHEN DOOR IS HITTING FRAME
outside kitchen door hitting frame
outside kitchen door was siiting to low and hitting frame.
adjusted screws around hing of door and tightend them up. door
opens and closes properly.
76556 5 INTERMITTANTLY THE INTERIOR LIGHTS WILL DIM AND THERE IS A RELAY
CLICKING SOUND COMING FROM THE AREA OF THE BATTERY.
Something tripping in battery disconnect box Thirtieth breaker

Claim : 76556

 WO # Job # Description JOB INFORMATION

 was tripping in main is battery disconnect panel.
 Wire in battery disconnect box pulling to much volts and ground
 put causing a trip. disconnected wire to find where the wire runs
 too. Went inside camper to test what is and not working. Could
 not find source inside camper. ABS plug with cap off inside
 shackles grounding on contact. Contacted lippert for ABS to
 seven way diagram found the the cap on the ABS connector making
 contact with chassis causing it to ground out black wire. When
 removed from making contact. Wire does not ground out I tracked
 down the wire that was causing the problem. The wire fed the
 7-way junction box. After disconnecting all wires. The breaker
 stopped tripping. I hooked up the 7 way to the red wire going to
 the disconnect panel. The breaker was not tripping. As soon as I
 hooked up the black wire, the breaker would trip ever few
 seconds. I tracked down the wiring to the ABS system. I found
 that the diagnostic port was wedged inside the spring shackle.
 Have to removing the diagnostic force and capping off the port,
 is the breaker no longer tripped. I checked the wiring to the ABS
 control box and did not see any other problems.

 Part No Job# Description PARTS Qty Price Total

 603195 1 Range - Hood - Vent - Black - FHO 1.00 105.54 105.54
 616961 2 Refrigerator - 1.7 Cu Ft - RH - H 1.00 244.29 244.29

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 180.00 54.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 180.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.47 180.00 84.60
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.03 180.00 5.40
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.10 180.00 18.00
 Z990 4 MISCELLANEOUS REPAIR 0.20 180.00 36.00
 Z990 5 MISCELLANEOUS REPAIR 1.50 180.00 270.00
 Z990 5 MISCELLANEOUS REPAIR 0.41 180.00 73.80
 Z990 5 MISCELLANEOUS REPAIR 0.57 180.00 102.60
 Z990 5 MISCELLANEOUS REPAIR 0.02 180.00 3.60
 Z990 5 MISCELLANEOUS REPAIR 0.50 180.00 90.00
 Z990 5 MISCELLANEOUS REPAIR 0.50 180.00 90.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 UPS-RANGE VENT 1.00 36.82 36.82
 FRT 2 UPS-REFER 1.00 37.24 37.24

Parts Total: 349.83
 Labour Total: 828.00
 Sublet Total: 0.00
 Extras Total: 74.06

>>>> Claim Total: 1,251.89

Customer Signature: _____

Date: _____

Excode	Job#	Description	EXTRAS	Qty	Price	Total
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