



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 76531  
Promised Date:  
24 MAY 25

### CUSTOMER WORK ORDER

WO #: 76531 (Appointment Date: 23 APR 2025 - Time: 07:00am)

Customer: 54780 - GILES, WENDY -  
812-664-9768

Tag:

Author: BH

Location: 0515 CHECK WORK

Stock #: 11569

Stock Desc: (11569) 2025 COACHMEN

CATALINA SUMMIT SERIES 211BH

Chassis #: 5ZT2CAKB5SU045563

Serial #: 5ZT2CAKB5SU045563

Mileage:

Licence:

Invoice #:

Date In: 21 APR 25

Promised: 31 MAY 25

Date Sched:

Completed: 09 MAY 25

Warr. Date: 15 APR 25

#### Job #1 - Warranty

COMPLAINT: BOARD THAT GOES UNDER DINETTE DOES NOT SIT FLUSH

CAUSE: Assess board under dinnette that's not flush...

CORRECTION: Made mark to board where it wasn't falling into place. Cut board and put back into place.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
<b>Subtotal for Job #1:</b>			<b>37.00</b>

#### Job #2 - Warranty

COMPLAINT: THE A/C DOES NOT GET VERY COLD

CAUSE: Assess ac cooling...

CORRECTION: Turned AC on and let run... after 30mins of running with the temp about 80 out I only had 76 coming from unit. Ran a Amp draw test and had 2.37A draw from the breaker power. It had 2.3A coming from the AC side on both the Black and White wires. Plulled shroud. Showed no Amps orpower running to the Condenser Plug at condensor. Removed the covers from the AC and disconnected the Plug from the outside unit and hooked up the test box and AC Fan runs properly but the Compressor does not engage. Showed no signs of Freion leak at coils or lines. Double checked my work with another tech, Greg, and service writer, Ben, and determined a new AC is needed, which i submitted part request. Put the Converter Panel back together. Cleaned up my tools, parts and mess.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	370.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

**Subtotal for Job #2: 370.00**

#### Job #3 - Warranty

COMPLAINT: THE VELCRO ON THE DINETTE CUSHION IS MISSING A PIECE

CAUSE: Assess the missing velcro on back pad of dinnette...

CORRECTION: Seen where they velcro was not in place, found the velcro under bench seat and

Customer #: 54780  
GILES, WENDY



reattached it.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	9.25
<b>Subtotal for Job #3:</b>			<b>9.25</b>

**Job #5 - Warranty**

COMPLAINT: THE PLACTIS RING AROUND THE POWER CORD IS BROKEN

CAUSE: Assess broken lock ring on 30A power cord...

CORRECTION: Lock ring is split... replaced it with a new 30A power cord.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

<b>Parts</b>				
Part #	Description	Qty	Price	Total
19-1811	A10-3025ED 30A 25' TWISTLOCK	1.00	69.25	69.25
<b>Subtotal for Job #5:</b>				<b>69.25</b>

**Job #4 - Warranty**

COMPLAINT: BLACK TANK FLUSH FITTING LEAKS

CAUSE: Assess black tank flush port leaks...

CORRECTION: The port didn't have a rubber gasket seal. Installed one.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
<b>Subtotal for Job #4:</b>			<b>18.50</b>

**Job #6 - Warranty**

COMPLAINT: TRIM ABOVE BED IS LOOSE

CAUSE: Assess loose trim...

CORRECTION: The lose trim is a rubber like corner, i attempted to heat it up to get it to mold down but it would not. I took the closest to match of seam tape and used it to adhere it down and not be folded outward.

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00
<b>Subtotal for Job #6:</b>			<b>37.00</b>

**Job #7 - Warranty**

COMPLAINT: LP COVER MISSING CAP ON BACK SIDE

CAUSE: Replace LP Container Cover...

CORRECTION: Replaced LP Container Cover

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50

<b>Parts</b>				
Part #	Description	Qty	Price	Total
40568	BLACK - Propane Tank Cover; For Dual	1.00	28.58	28.58

W/O: 76531  
Promised Date: 31 MAY 25



Customer #: 54780  
GILES, WENDY



Subtotal for Job #7: 47.08

**Job #8 - Internal**

COMPLAINT: SHOWER FLOOR FEELS BUBBLY AND NOT DRAINING GOOD

CAUSE: Assess bubbly floor and slow drain...

CORRECTION: After looking over shower pan... it's a floating floor and it's made that way. And it drains efficiently also. Had Brett look at it and he said there's not much that can be done about either, I also explained it to Ben which told me to call it good.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #8: 0.00

**Job #9 - Internal**

COMPLAINT: RESET HITCH CUSTOMER GOT AIRBAGS INSTALLED

CAUSE: Reset hitch height with airbags...

CORRECTION: Unhitched trailer and leveled it. Dropped the Ball 2 1/2in. 45psi in airbags to correct the last 1/4in difference. Trailer leveled at 211/2.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #9: 0.00

Parts Total: 97.83  
 Labour Total: 490.25  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 588.08**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 09 May 2025

W/O: 76531  
Promised Date: 31 MAY 25



Customer #: 54780  
GILES, WENDY

