

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2279358  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CAKB5SU045563  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 103 / 103  
 ITEM # CAT211BH-8  
 DEALER RO # 76531  
 CLAIM START DATE 04/28/2025  
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00

**OWNER INFORMATION**

WENDY GILES  
 1923 HATHAWAY AVE  
 Evansville, IN 47712  
 USA

Retail Date of Purchase 04/15/2025

WARRANTY EXPIRATION DATE 04/15/2026

**Claim Line Details**

**Labor**

Line# 1      **Operation Code**      **Operational Description**  
 30-95-24-00-000971      Dinette Seat or Back Cover, each - Interior/Dinette/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:10:51 :: BOARD THAT GOES UNDER DINETTE DOES NOT SIT FLUSH Assess board under dinnette that's not flush... Made mark to board where it wasn't falling into place. Cut board and put back into place.  
 Model#      Dlr Sub Hrs      0.20      Sub Labor Amt \$37.00  
 Serial#      Appr Hrs      0.20      Appr Labor Amt \$37.00  
**Notes**  
 AUTHORIZED AS SUBMITTED

**Labor**

Line# 2      **Operation Code**      **Operational Description**  
 70-671-01-11-001463      GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:12:49 :: THE A/C DOES NOT GET VERY COLD Assess ac cooling... Turned AC on and let run... after 30mins of running with the temp about 80 out I only had 76 coming from unit. Ran a Amp draw test and had 2.37A draw from the breaker power. It had 2.3A coming from the AC side on both the Black and White wires. Plulled shroud. Showed no Amps orpower running to the Condenser Plug at condensor. Removed the covers from the AC and disconnected the Plug from the outside unit and hooked up the test box and AC Fan runs properly but the Compressor does not engage. Showed no signs of Freion leak at coils or lines. Double checked my work with another tech, Greg, and service writer, Ben, and determined a new AC is needed, which i submitted part request. Put the Converter Panel back together. Cleaned up my tools, parts and mess.  
 Model# plh13xahwh1      Dlr Sub Hrs      1.50      Sub Labor Amt \$277.50  
 Serial# sz007462h      Appr Hrs      2.00      Appr Labor Amt \$370.00  
**Notes**  
 PENDING VND REVIEW  
 VND AUTHORIZED  
 Case Number: 00239605  
 Recreational Living approves R/R of GE Profile, RV Air Conditioner, 13.5, 11" Tall, HP, 20 amp, White and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

**Labor**

Line# 3      **Operation Code**      **Operational Description**  
 30-99-01-00-001007      Velcro Strap, each - Interior/Soft Goods/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:16:32 :: THE VELCRO ON THE DINETTE

CUSHION IS MISSING A PIECE Assess the missing velcro on back pad of dinette... Seen where they velcro was not in place, found the velcro under bench seat and reattached it.

Model# Dlr Sub Hrs 0.05 Sub Labor Amt \$9.25  
 Serial# Appr Hrs 0.05 Appr Labor Amt \$9.25

Notes

**Labor**

Line# 4

Operation Code 40-197-01-11-001326 Operational Description 30 or 50 Amp Shore Power Cord - Detachable - Electrical/110 Volt Exterior/ Replace/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:17:17 :: THE PLACTIS RING AROUND THE POWER CORD IS BROKEN Assess broken lock ring on 30A power cord... Lock ring is split... replaced it with a new 30A power cord.

Model# Dlr Sub Hrs 0.00 Sub Labor Amt \$0.00  
 Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00

Notes

**Labor**

Line# 5

Operation Code 60-136-15-00-001499 Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:18:04 :: BLACK TANK FLUSH FITTING LEAKS Assess black tank flush port leaks... The port didn't have a rubber gasket seal. Installed one.

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50  
 Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

AUTHORIZED AS SUBMITTED

**Labor**

Line# 6

Operation Code 30-102-01-00-001096 Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:18:47 :: TRIM ABOVE BED IS LOOSE Assess loose trim... The lose trim is a rubber like corner, i attempted to heat it up to get it to mold down but it would not. I took the closest to match of seam tape and used it to adhere it down and not be folded outward.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00  
 Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

**Labor**

Line# 7

Operation Code 50-134-01-00-001454 Operational Description LP Bottle Cover - LP Gas/LP Gas System/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-04-28 14:19:33 :: LP COVER MISSING CAP ON BACK SIDE Replace LP Container Cover... Replaced LP Container Cover

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$18.50  
 Serial# Appr Hrs 0.10 Appr Labor Amt \$18.50

Notes

**Submitted**

Labor Amt \$397.75  
 Parts & Freight \$0.00  
 Total \$397.75

**Approved**

Labor Amt \$490.25  
 Parts & Freight \$0.00  
 Total \$490.25

DEALER

DATE

CUSTOMER

DATE

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**SIGNATURE**

All repairs described have been inspected and are satisfactory.