

e-Authorization

4/22/20
02:54:51 PM

Authorization number PA03840812 Reference no: 76518 Status: Approved Approved by maist Approved date 4/21/2025
 Billing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFHMS28SAT40219 11/12/2024
 600 E Baseline Rd
 Evansville, IN 47725

PLU Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4152406A Refrigerator - GE	0.00	0.30	0.30		1	0.20	Complaint: CUSTOMER STATES FRIDGE PULLED LOOSE WHILE DRIVING AND NEEDS REATTACHED Cause: Fridge was missing hardware Correction: Customer said refrigerator was missing a bolt to hold it in place. Customer put zip ties to hold it in place. Cut zip ties and installed bolts and lock washer and nuts to firmly fix the issue. When I plugged in my shore power it didn't trip the breaker.
2	4103806B A/C - Coleman - T	0.00	1.20	0.50		1	0.50	Complaint: SEE WHY THE FAN IN THE A/C KEEPS RUNNING Cause: Thermostat a loose connection causing the heat pump to run Correction: Plugged in the shore power then heard the ac fan run immediately. Ran thru the thermostat settings but nothing had changed. Went to pull off the thermostat off the wall and the ac fan shut off. Got a new thermostat from the parts department. Disconnected the wires from the backside and connected to the new thermostat. Ran the ac thru the cycles on the thermostat. Put the thermostat back on the wall mount. KRV-VCB

Authorization number PA03840812 0.80

paper claims only use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the